# Metro Vancouver Transit Police
# Chief's Community Council Meeting
# June 2, 2026

*Room 423 – 287 Nelson's Court, New Westminster*

**Attendees:**

Royce Shook, Acting Chair
Anna Markey
Chaplain Duku
Diane Gillis
Emma Gauvin
Hamidullah Abawi
Jaqueline Michell
Kevin Dhillon
Laura Clarke
Samuel Booth *(arrived at 5:11 p.m.)*
Sandy Lam
Tommi Leigh

Chief Officer Suzanne Muir
Deputy Chief Officer Bryce Graham
Deputy Chief Officer Randy Fincham
S/Sergeant Michelle Hansen
Taryn Barton
Stephen Crosby
MLO Cst. Ronnie Randhawa *(exited at 5:41 p.m.)*
YLO Cst. Ryland Armstrong *(exited at 5:41 p.m.)*
CSO Grace Williams *(exited at 5:41 p.m.)*

**Regrets:** Karima Jivraj, Valerie Clement, Shana Vanderark,

**Guests:** Joshua Myers, Metro Vancouver Transit Police Board

**ASL Interpreters**: Alana McKenna and Sara MacFayden

1. **Call Meeting to Order & Land Acknowledgement**
   In the absence of the Chair and Vice Chair, TPCCC member Royce Shook will serve as Acting Chair for the meeting.

2. **Consent Agenda – Chair**
   The following items were received and approved as part of the Consent Agenda:
   a) June 2, 2026 Agenda: **Moved/Seconded – all in favour/Approved**
   b) April 14, 2026 Executive Summary: **Moved/Seconded – all in favour/Approved**

3. **Presentation: Safe Spaces**
   S/Sgt Michelle Hansen introduced herself and members of the Community Engagement Team including Mental Health Liaison Officer Cst. Randhawa, Youth Liaison Officer Cst. Armstrong and Community Safety Officer Williams. S/Sgt. Hansen presented a PowerPoint presentation titled "Safe Spaces 2026 Locations, Metrotown and New Westminster" on the following:
   - The role of the Community Engagement Team
   - General overview of the Safe Spaces initiative
   - Outline of various events to engage with the travelling public

***5:11 p.m. Sam arrived***

- Priorities for 2026 include Metrotown and New Westminster Station
    - Both stations are major transit hubs
- CPTED at Safe Spaces
    - TPCCC discussed CPTED
    - Diane shared background of Royal Oak CPTED initiative
- Joint walks with community partners
- TransLink Customer experience
- Transit Police Monthly Safety Pop ups
- New Westminster Station
    - TPCCC shared observations and experiences at New West station
    - Partnership with Crisis Response, Community Led ("CRCL")
        - Transit Police works closely with CRCL for their support for individuals in crisis
- Metrotown Station
    - Enforcement initiative outlined
    - Project Huracan around Metrotown transit hub highlighted
    - Current project outlined: Project Trident
        - Community Safety and Targeted Enforcement Program ("C-Step") Funded Project

The TPCCC discussed CPTED initiatives and shared comments. S/Sgt. Hansen answered a question about the Community Engagement Team ("CET") and noted that the team's focus extends beyond New Westminster and Metrotown. The CET goes out to schools, senior homes, places of worship and more to connect with the community and present on transit safety. The TPCCC shared comments and observations about Surrey Central Station. The TPCCC shared personal experiences and observations on transit. Chief Muir thanked S/Sgt. Hansen and her team for their important work.

***5:41 p.m. CSO Williams, Constables Armstrong and Randhawa exited***

**4. Chief's Update**

The Chief's update began with an update from Deputy Chief Graham on the Administrative Services Division on the following:

- Recruiting – May class includes 10 recruits, which is the largest class in history for Transit Police, in preparation for the Broadway expansion

- Training – preparation for FIFA continues including work with city and policing partners in regards to technology to ensure seamless communication during the event
- Body-Worn Cameras ("BWC") – funding has been approved and planning is underway for public consultation and a pilot
    - Chief Muir added some comments on the importance of community consultation
- Metrotown Sub Office – in the process of selecting a company to do the construction on a space directly across from the bus loop

Deputy Chief Fincham provided updates on the following from the Operations Division:

- FIFA – ready for the event following extensive preparation and training exercises with various partners
- Vaisakhi – Transit Police provided support at the Vancouver and Surrey events
- Project Trident – stats provided on the Metrotown based project in partnership with the Combined Forces Special Enforcement Unit through provincial government funding
- Mental Health Liaison Officer – recent stats provided and an outline of some of the work being done
- Youth Liaison Officer – engagement efforts with youth outlined
- Community Policing Centre – volunteers received training in preparation for FIFA
- Community Safety Officer Program– update on grads and next class
- Targeted Mobile Enforcement Team – road safety work in partnership with policing partners

Chief Muir provided some general updates on the following:

- Operational Deployment Model – same model since 2015, to be reviewed
- Report to Community –reports on the findings from 2025, to be released soon
- JIBC – capacity at the Police Academy has been increased
- OPPC – systemic investigation launched with the findings expected in Q2 2027
- De Facto Article from May 11th regarding Transit Police calls to the CBSA – reviewing the data and will report back
- Safety on the System and Perceptions of Safety – looking at how to improve and enhance

**5. Policy Feedback – Stephen Crosby**

The TPCCC was engaged to review two replacement policies and share feedback. The replacement policies provided in the meeting package were the following:

(a) Complaints – Police Board Governance Manual Section E8
(b) Missing Persons – Transit Police Policy #OB180

Mr. Crosby provided an overview each of the policies and why they are being updated. The Complaints (Section E8/Police Board Governance Manual) will be available on the website for community input until June 30th, 2026 and TPCCC can direct any feedback to Taryn. The TPCCC deliberated and shared comments in regards to Missing Persons and how to determine the police of jurisdiction when a person from one municipality goes missing in another. Deputy Chief Fincham outlined BC Provincial Policing Standards and how missing persons information is captured. Chief Muir provided some additional information about BC Provincial Policing Standards. There was a question about communication for missing persons who are deaf and Chief Muir and Sandy will further discuss after the meeting. Anna provided some considerations for adding a dementia friendly lens to the Missing Persons policy. The 87-77-77 text line was discussed and is a convenient way to report something on transit.

**6. Strategic Plan Update – Stephen Crosby**

Mr. Crosby provided an update on the development of a new Strategic Plan. Community consultation is underway and last week a session was held at the Aboriginal Friendship Centre in Vancouver. Once FIFA begins the Strategic Plan process will pause and work will resume in September. It has been a positive process to date and a further update will be provided to the TPCCC at an upcoming meeting.

**7. Members Update (Standing Item)**

This item was tabled to the next meeting.

**8. Roundtable**

The following community updates were shared:

**Samuel:** Thanked MVTP for the initiatives at Metrotown; ongoing issues with youth; update on issues with afterhours break-ins; security presence to increase during FIFA; big project underway to upgrade camera system; bike guards now in place.

**Anna**: Recent hallmark community awareness for Alzheimer Society; work continues with dementia friendly communities with lots of communities reaching out to do more dementia friendly work; received lots of requests for consultation on missing persons policies; ongoing survey is out now through the organization for people living with dementia or caregivers/family members on their experiences within the community.

**Tommi:** June is Pride Month; update on changes at Burnaby Youth Custody Services and can report back with a presentation or further update.

**Laura**: Pathways spoke to a Transit Police class about lived experience; opening an 80-unit low-income housing development soon.

**Sandy:** Working on a project with VanCity near Science World; have been asked to provide feedback on accessibility in the lead up to FIFA.

**Diane:** No further update.

**Kevin:** Biggest challenge in retail is youth; working with Surrey Police Service on being proactive.

**Chaplain**: Local partnership with New Westminster to host an inter-cultural event for new comers; the event will be at New Westminster Secondary and all are welcome.

**Emma**: Foundry Burnaby Youth Health Centre is in development and expected to open in approximately a year; working on building programming and hoping to be a hub where young people can come for support.

**Jacqueline** – Vancouver Aboriginal Community Policing Centre is co-hosting an event at Grandview Park for Indigenous Peoples Day and all are welcome; events will also be happening at Moody Park in New Westminster, Holland Park in Surrey and near Metrotown Station in Burnaby.

**Abawi** – Introduced himself, the work he does for MOSAIC and other related experience; concern raised in the community around race based incidents; MOSAIC was consulted on the recently released BC Provincial Anti-Racism Action Plan; MOSAIC has a mental health unit; MOSAIC will be celebrating its 50th anniversary on August 16th and all are welcome.

**Josh** – The work of Foundry and BC Centre of Ability include addressing issues of accessibility, safety and universal design principles to support accessibility and improve safety experience for everyone; shared some comments on the work of MVTP and the integrity and thoughtfulness of how policing happens in the organization.

**Royce** – Seniors week in BC is June 1-7; recently attended an all day workshop for seniors; on Friday afternoon there will be a free Health and Wellness Fare at Mabbett Hall in Port

Coquitlam for caregivers of dementia patients; Tri-Cities Seniors' Action Society runs a dementia café for caregivers and a musical café for those with dementia.

**Chief** – Will add CBSA to upcoming meeting for further update; acknowledged the important discussions on youth; will connect more with Anna and Sandy on Missing Persons Policy; thanked all for attending.

**9. Next Meeting**

The next meeting is scheduled for Tuesday, Sept 16 at 5:00 p.m. and will be in person.

**10. Closure**

There being no further business, the meeting was terminated at 6:33 p.m.

Certified Correct:

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| *Signed Minutes on File* | *Signed Minutes on File* |
| _____ | _____ |
| Royce Shook, Acting Chair | Taryn Barton, Recording Secretary |