Terms of Reference
Metro Vancouver Transit Police
Chief's Community Council

Our Vision

A trusted, inclusive transit system where communities and Transit Police co-create safety, security, and mutual respect**.**

Our Mission

We foster transparent, open dialogue that ensures diverse community perspectives directly influence decisions, resulting in clear communication with the public, visible improvements in the transit experience, and ongoing accountability metrics to measure impact.

Our Goals and Objectives

In collaboration with the Chief Officer and Transit Police, we champion;

1. Transparent, Open Dialogue: Through two-way communication and active listening, we collaborate on key issues impacting community policing and public safety, including crime prevention, customer service, agency collaboration.
2. Diverse Community Perspectives: As community stakeholders, we understand, represent, advocate for, and are sensitive to the diverse lived experiences of transit users. We recommend proactive measures to enhance service delivery and build relationships.
3. Clear Communication with the Public: We act within and beyond our communities as educated and informed representatives, communicating publicly on key initiatives with the Transit Police.
4. Visible Improvements in the Transit Experience: We ensure transparency and accountability with demonstrable outcomes and visible changes, as well as provide clear metrics to the community.

Chief's Community Council Structure and Protocol

1. The Chief's Community Council (CCC) will consist of up to 20 members, ensuring geographic representation and inclusion of diverse lived experiences. Membership will prioritize intersectionality (such as age, ability, ethnicity, and geography) and include representatives-at-large from organizations/networks committed to enhancing transit safety and accessibility.
2. The Chief Officer and Chair will co-develop meeting agendas in consultation with council members to ensure two-way communication and alignment with community priorities.

3. Meetings will be held at least four times a year or more frequently as needed, with clear follow-up actions and measurable outcomes to track progress. Meetings will provide a safe space for dialogue, active listening, and continuous learning.
4. Decisions will be made by majority vote among members present, and accountability metrics will be established to ensure clear communication back to the communities represented. In the event of a tie, the Chair will be the tiebreaking vote.
5. The governance of the Transit Police remains with the Transit Police Board.

Chief's Community Council Member Conduct and Responsibilities

1. All members of the CCC serve on a voluntary basis.
2. Council members are expected to obtain and bring to the meetings the perspectives of their communities.
3. Representatives are expected to attend meetings on a regular basis. Members are required to have an alternative prepared to attend on their behalf if unable to attend. This person is to be identified and the Secretary notified of their attendance as soon as the CCC Member is aware they will be absent.
4. If a member misses three consecutive meetings without reasonable cause the member will be approached to help identify a different representative.
5. The CCC is an inclusive and respectful environment where all voices are heard and valued. Members commit to active listening, transparent dialogue, and accountability to ensure meaningful contributions.

Chief's Community Council Membership

1. Recommendations for membership may be brought forward, however final selection of members is at the discretion of the Chief Officer, in consultation with the Community Council Chair.
2. The Chief's Community Council Chair and Vice-Chair will be elected by members in January for two consecutive years, with the opportunity to extend for two more years.
3. The Chair and Vice-Chair will be responsible to lead the Council's meetings, develop the agenda in consultation with the Chief Officer and Board Secretary.
4. The Chief Officer, Transit Police Executive and Council members will develop ad hoc committees and carry out tasks as required.