Metro Vancouver Transit Police
Chief's Community Council Meeting
June 3, 2025

Room 427/428 – 287 Nelson's Court, New Westminster

Attendees:

Karima Jivraj, Chair
Valerie Clement, Co-Chair
Anna Markey
Chaplain Duku
Diane Gillis
Jaqueline Michell
Laura Clarke
Royce Shook
Sandy Lam
Samuel Booth
Shana Vanderark – *by videoconference*
Sherman Chan- *by videoconference*
Chief Officer Suzanne Muir
Deputy Chief Officer Bryce Graham
Deputy Chief Office Randy Fincham
Sergeant Katie Narduzzi
Taryn Barton
Stephen Crosby

Regrets: Dean Barbour

Guests: Christina J. Cook, KC, Metro Vancouver Transit Police Board
Erin Windross, TransLink Public Affairs (exited at 5:24 p.m.)

ASL Interpreters: Bree Quan; Sara MacFayden

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1. Call Meeting to Order & Land Acknowledgement

The Chair called the meeting to order at 5:00 p.m. and acknowledged that Metro Vancouver Transit Police ('MVTP') and the Chief's Community Council ('TPCCC') respects the Indigenous Nations within Vancouver and acknowledges all First Nations, Inuit and Métis Peoples for their continued resilience, sustainable stewardship and as active members of the community for generations to come. It was recognized that working within the region's transportation system, we have a role to play in supporting reconciliation with Indigenous Peoples. The TPCCC went around the table and introduced themselves.

Timekeeper: Anna

2. Consent Agenda – Chair

The following items were received and approved as part of the Consent Agenda:

a) June 3, 2025 Agenda: **Moved/Seconded – all in favour/Approved**
b) February 4, 2025 Minutes – **Moved/Seconded – all in favour/Approved**
c) April 8, 2025 Minutes – **Moved/Seconded – all in favour/Approved**

3. **Accessibility Initiatives & Options on Transit – Erin Windross, Access Transit Planning, TransLink**

Access Transit Planning Senior Advisor Erin Windross introduced himself and provided a PowerPoint presentation titled "We envision an accessible customer experience for everyone". The presentation included information on the following:

- Guidance and Standards that guide TransLink's work including the *Accessible BC Act*
  - Federal and Provincial
  - Other built environment/accessibility standards
  - Local/organizational
- TransLink has one of the most accessible transit systems in North America
  - Outlined key attributing factors
  - Cost share programs with community partners to improve accessibility to transit
- TransLink has two advisory committees made up of members of the public
  - Access Transit User Advisory Committee
  - Handy Dart Advisory Committee
- Accessible Services
  - HandyDART and HandyCard
  - Station Assistance Program for those with sight loss or require extra assistance
  - Travel Training and Mobility Practice Training
  - Have partnerships with community groups
  - Virtual tools available
  - Universal Fare Gate Access Program
  - Bus Stop Accessibility for Customers with Sight Loss

Sandy shared some comments on considerations for those that are blind deaf. Erin thanked Sandy for the comments and outlined some previous feedback received. The presentation continued:

- Accessible System
  - Design Standards focus on Universal Accessibility, Customer Experience and Consistency
- 2023 Accessibility Plan – link shared on screen
  - The plan will be reviewed and updated every three years

In concluding the presentation, Erin advised that if anyone has accessibility feedback or information that is related to transit to please let Access Transit know. The TPCCC discussed and shared comments on seniors, HandyDart office locations and advocacy options. Erin

thanked the TPCCC for their comments and will take the feedback back to Access Transit. Erin advised that the slides can be shared and that Access Transit would be happy to come out and present to TPCCC members organizations. Erin also shared the Customer Information line to help with any questions related to the transit system: 604 953 3333, noting that digital information is also available.

5:24 p.m. Erin exited the meeting

4. Community Safety Officer – Sgt. Katie Narduzzi

Chief Muir introduced Sgt. Narduzzi and acknowledged her significant contribution to the Community Safety Officer ("CSO") program. Sgt. Narduzzi provided a PowerPoint presentation titled "Community Safety Officer Program". The presentation included information on the following:

- History of the CSO program
- CSO training program
- Impacts in the Community
    - Visibility and Engagement
    - Enforcement
    - Operational Support
- Statistics shared for CSOs who have moved into police officer positions

In concluding the presentation, Sgt. Narduzzi noted that the visibility of the CSOs on the transit system has been positively received by the travelling public, community partners and TransLink enterprise staff. The TPCCC shared comments and Sgt. Narduzzi answered a question about CSO shifting and deployment.

5. Chief's Update

Chief Muir provided some opening remarks and presented a PowerPoint presentation titled "Chief's Community Council Report" with updates on the following:

- Rebranding of the Waterfront Community Policing Centre to MVTP Community Policing Centre Program
- Development of new Strategic Plan and anticipated timeline
    - Consultation will include engaging TPCCC

Deputy Chief Fincham provided the following updates from the Operations Division:

- Patrol Update - Bike Patrol
- Operations Support Update – events attended; addition of a second Mental Health Liaison Officer; Youth Liaison Officer has been filled

- General Investigations Unit Update – outlined the various teams; recent investigations highlighted
- Crime Suppression Team Update – results from a project focused on repeat offenders

Chief Muir shared some comments regarding MVTP's partnerships with various agencies and how feedback from the community can assist with the important investigative work to promote safety on the system. Deputy Chief Fincham provided some additional information around CPTED training and development. The TPCCC discussed concerns with the unhoused community in the areas around Broadway and St. Paul's Hospital. The TPCCC also shared comments about mental health. Deputy Chief Fincham referred to a recent announcement from the Provincial government in regards to boosting community safety by providing funding and grants to support initiatives aimed at preventing crime and enhancing public safety. Deputy Chief Fincham outlined the funding program and highlighted some of MVTP's initiatives.

Deputy Chief Graham provided an update on the following:

- Community Safety Officers – next class will graduate in September
- Office Branding – new hub office being built at Brentwood and close to construction phase for Metrotown public facing office

Deputy Chief Graham provided some additional information about the new Hub offices and advised that although hub offices are not fully staffed, there will be a video phone to allow direct live access to dispatchers. Deputy Chief Graham answered a question about the Brentwood office and advised that videophones will be installed at all public facing offices.

6. Strategic Plan/TOR Working Group Update – Karima/Val/Royce

Karima thanked the TPCCC for their participation in the April Strategic Planning meeting. Karima acknowledged Val and Royce for their work on the Terms of Reference. The intent is to have the TPCCC Strategic Plan align with MVTP's new plan in 2026. Stephen provided an overview of the development of a Strategic Plan for the TPCCC along with the continued work undertaken by the Working Group. The new draft has been distributed to the TPCCC for review and the intent is to have it approved at the September meeting. The TPCCC was asked to review the draft and provide any feedback, comments or changes to Stephen by email. Karima advised that there will be another meeting to go over the Strategic Plan so that it can be voted on at the September meeting. The TPCCC was asked to let Taryn know if anyone would like to be part of the Working Group. Chief Muir thanked the TPCCC for their participation.

7. Membership Update (Standing Item)

Diane and Val will continue on the Membership Committee and if anyone else would like to join they were asked to let Diane or Val know.

8. Roundtable

The following community updates were shared:

- Samuel – looking forward to the Metrotown HUB office and meeting the Youth Liaison Officer; outlined some of the trends they are seeing around Metrotown
    - Deputy Chief Fincham offered to meet up and join with Burnaby RCMP as well as connect Samuel to the Youth Liaison Officer
- Royce – upcoming events include a Car Show in August and a Health Fair in October
- Laura – an apartment for low income tenants is being built and is close to completion; Summer Fun Day is coming up and would be great to have Transit Police attend as in past years
- Chaplain – welcome event being held in conjunction with the City of New Westminster to bring newcomers together and welcome them to the community; the event would be a great opportunity for CSOs to attend
- Val – no update
- Diane – outlined a recent incident by Royal Oak, parking restrictions and enforcement issues; lack of maintenance by Central Park on the west side of Gilley remains an issue; further comments on CPTED
- Christina – member of the Police Board
- Tommi – no update
- Jaqueline – hosting an event and a walk for National Indigenous Peoples Day on June 21st and all are welcome; Blue Eagle graduations are June 12th in Surrey and June 18th in Vancouver
- Sandy – resident of Richmond; shared an experience on transit while travelling with her young child and the child being asked to interpret; hopes to find ways to improve communication options for the deaf community when using transit and an incident happens;
    - Chief Muir offered to share the experience with TransLink
- Anna – wrapping a two-year project where one of the target audiences was transit; information and resources will be available online to everyone at the end of the month
- Sherman – MVTP presenting safety information to new comers at schools; working closely with churches in New Westminster to support the Ukrainian community; support income assistance services and crime prevention education to newcomers and would be happy to present more on this at a future TPCCC meeting
- Shana – current discussions around intelligence led policing and being proactive and not just reactive; pleased to see MVTP taking this approach
- Karima – New West Police announced an uptick in crime in downtown New Westminster; outlined some of the crime being witnessed; Burnaby parole offices have closed so all paroles from Burnaby are coming to New Westminster; outlined summer events in New Westminster including Fridays on Front Street in July; Recovery Day in uptown, Pride on

August 12th (MVTP K9 Team will be invited to join the pet parade); New Westminster Chamber of Commerce is hosting a safety roundtable for the businesses in New West and Chief Muir will be asked to come out and talk about safety

- In regards to crime in downtown New Westminster, Deputy Chief Fincham advised that the Community Engagement Team will be deployed in that area

The TPCCC was asked to send any relevant event information to Taryn for dissemination.

9. Next Meeting

The next meeting is scheduled for Tuesday, September 9, 2025 at 5:00 p.m. and will be in person.

10. Closure

There being no further business, the meeting was terminated at 6:44 p.m.

Certified Correct:

Signed Minutes on File	*Signed Minutes on File*
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Karima Jivraj, Chair	Taryn Barton, Recording Secretary