



Compliments Report

Agenda Item #1.1g
Board – Nov. 22/24

| Transit Police Board | | | | |
|-----------------------------|----------------------|----------------------|--|---|
| Date Received | From | Members | Synopsis | Excerpt |
| 18-Sep-24 | Member of the Public | Communications | Thank you for responding to Reddit messages so quickly | Whoever runs your Reddit account needs a raise. Y'all (as a whole) are godsend, and this reddit account just proves that...i'm always thoroughly impressed at how fast your response is, and more importantly, that you ALWAYS respond. Congrats. Keep it up :) |
| 19-Sep-24 | Member of the Public | Cst. Usipiuk | Thank you for being involved in Tour de Coast | I was just getting gmy dad in the car to take to the cancer hospital & your group cycled by. My dad has biked his whole life & to see you cycling for him brought tears to our eyes. Thank you for being there in our moment & helping the millions of Canadian going through this. Xo |
| 15-Oct-24 | Member of the Public | TransLink Enterprise | Thank you for fare checks | Dear TransLink Team, I wanted to take a moment to express my appreciation for the fare checks being conducted across the transit system. It's reassuring to see that TransLink is taking proactive steps to ensure that everyone using the service is paying their fair share. I have noticed a concerning number of people bypassing the gates at certain stations. This not only undermines the integrity of the system but also places an unfair burden on paying passengers. I strongly encourage you to continue and, if operationally possible, even increase fare checks across the network. Regular enforcement is essential to deter fare evasion and maintain a reliable and fair transit system for all users. Thank you for your efforts to ensure a safe and equitable transit experience! |
| 21-Oct-24 | Member of the Public | Cst Grewal and Kim | Thank you for assistance regarding a stolen wallet. | Call to OCC - Csts Sukh Grewal and Sean Kim were investigating a late report of a theft of a wallet, the victim was so impressed with Cst Grewal, he felt compelled to call dispatch and log the compliment. He stated he has met a lot of police officers and Cst Grewal was the best he has dealt with. |



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| 06-Nov-24 | ICBC | Squads A/B, CSO's and CPC volunteers. | Thank you for assistance with pedestrian safety campaign. | <p>Thank you for your team's support and outreach this week with outreach in Vancouver (Joyce Station) and Richmond (Brighthouse station).</p> <p>It was amazing to see all the Transit Police members, Community Police Officers and wonderful Waterfront CPC Volunteers come out during early morning hours on Monday and Tuesday.</p> <p>At each outreach the Transit Police team was very helpful, enthusiastic and provided great public engagement. Especially at the Richmond outreach, general duty members were telling me how they were low on members that day and they still managed to come out. Waterfront CPC Volunteers didn't let the weather damper their energy levels as they greeted transit users with smiles and encouraged them to take a reflector for their safety.</p> <p>Thanks again for your ongoing support.</p> |