



Compliments Report

Agenda Item #1.1j
Board – June 14 /24

Transit Police Board				
Date Received	From	Members	Synopsis	Excerpt
20-Apr-24	Enterprise partner, CMBC	CSO Sidhu	Thank you for assistance with organizing passengers for a bus bridge at Edmonds Station during a major service disruption on April 17, 2024.	While attending the SkyTrain bridge at Edmonds station I was assisted by Community Safety Officer # 4003. I would like to commend him on his assistance in dealing with then large crowd of intending passengers on the platform. He assisted with loading the passengers in an orderly fashion and kept them all organized as [there] was approx. 200-300 waiting to board the Specials bridging the service between Edmonds Station and Joyce. I really appreciate the work he was performing... He even kept passengers from cutting the line. Thanks again for the assistance.
26-Apr-24	Practicum Student	Cst. Woolley, Sgt. Ponsioen and Chief Muir	Thank you from practicum student	<p>I am deeply appreciative of the support given to me by everyone at Transit Police. From day one, I felt like a valued member of the team, I was always introduced or was given the chance to introduce myself to others which made me feel so valued. Moreover, I openly asked questions and never felt like I should not ask too many. My special appreciation goes to Sgt. Julien Ponsioen and Cst. Michael Woolley for their mentorship, guidance and encouragement in shaping my experience personally and professionally.</p> <p>Additionally, I want to extend my gratitude to the Chief Suzanne Muir for giving me the opportunity to interview with her on the importance of reflecting in her personal and professional life, it was very insightful, and I am grateful for the time I got to spend with her and was able to share her thoughts and opinions with my classmates.</p> <p>I can proudly say that I had the enriching and unforgettable practicum experience, the three months spent with your organization were the highlight of my academic and personal journey. Thank you once again for the opportunity and the invaluable lessons learned.</p>
17-May-24	Enterprise partner, CMBC	Cst. McLean and Clark	Thank you for the support and professionalism	<p>Our members encountered a male using a Concession card and when asked to produce ID – he refused. The male stated he didn't have to provide his information and if there was a problem, to call police. Members called for Transit Police and they arrived sometime after.</p> <p>The Transit Police constables showed utmost professionalism and were helpful and supportive to our members... They stood by our members and issued the person a VT for obstructing a fare officer.</p>
04-Jun-24	Surrey Police Union representative	Transit Police	Thank you for hosting the charity golf tournament	Social Media post - Kudos to @TransitPolice for another successful charity golf tournament for Special Olympics today. Great day for a great cause.