

**Metro Vancouver Transit Police
Chief's Community Council Meeting
November 7, 2023**

Room 427/428 – 287 Nelson's Court, New Westminster

Attendees:

Larry Hayes, Chair	Chief Officer Suzanne Muir
Valerie Clement	Deputy Chief Officer Bryce Graham
Anna Markey	Taryn Barton
Breanna Guy	Cst. Ben Hayward (<i>exited at 6:05 pm</i>)
Diane Gillis	
Karen Reid-Sidhu (<i>arrived 5:12 pm</i>)	
Karima Jivraj (<i>by phone</i>)	
Michelle Lemaire	
Royce Shook	
Shana Vanderark	
Sherman Chan	

Regrets: Dean Barbour, Kimberly Wood, Tanya Wheatley, Tommi Leigh

1. Call Meeting to Order & Traditional Land Acknowledgement - Chair

The Chair called the meeting to order at 5:03 p.m. and acknowledged that Metro Vancouver Transit Police ('MVTP') and the Chief's Community Council ('TPCCC') respects the Indigenous Nations within Vancouver and acknowledges all First Nations, Inuit and Métis Peoples for their continued resilience, sustainable stewardship and as active members of the community for generations to come. It was recognized that working within the region's transportation system, we have a role to play in supporting reconciliation with Indigenous Peoples. The TPCCC went around the table and introduced themselves.

2. Consent Agenda – Chair

The following items were received and approved as part of the Consent Agenda:

- a) November 7, 2023 Agenda: **Moved/Seconded – all in favour/Approved**
- b) September 12, 2023 Minutes – **Moved/Seconded – all in favour/Approved**
- c) TPCCC Meeting Schedule for 2024 – **Moved/Seconded – all in favour/Approved**
- d) MVTP Gala/Awards Event December 1, 2023 (**Received for information**)

3. Chief's Update

Chief Muir presented a PowerPoint presentation titled "Chief Officer Report November 2023" and provided the following updates:

- Chief Jones Retirement

- Take your Kids to Work Day – outlined various activities the kids participated in including the training simulator. If TPCCC members are interested in the simulator, more information can be provided.

***5:12 p.m. Karen Reid-Sidhu arrived**

- Operations Division Update:
 - 87-77-77 Texting Number – update provided on texts from international numbers not being received and working with TransLink on appropriate notification
 - Enhanced presence and high visibility on transit system including joint partnerships, training, pop-up events
 - FIFA planning continues
 - Funding received for project focused work with policing partners

Chief Muir and Deputy Chief Graham answered a question from the TPCCC in regards to jurisdictional considerations around the texting service.

The presentation continued and Deputy Chief Graham provided the following:

- Administrative Services Division Update:
 - Community Safety Officer Graduation – CSOs are currently deployed on day shift and already receiving positive feedback; second class of CSOs were sworn in earlier today
 - Waterfront Community Policing Centre update

In closing, Chief Muir noted the value of the feedback provided by the TPCCC.

4. Presentation: MVTP Mental Health Liaison Officer – Constable Ben Hayward

Cst. Hayward introduced himself and presented a PowerPoint presentation titled “MVTP Mental Health Unit” on the following:

- Client Proactive Referral and Support
 - Outlined the process of pre-intervention preparation
 - Explained Section 28 of the *Mental Health Act*
 - Once a file is flagged, Cst. Hayward will review to determine if it requires follow up and support
 - Works closely with other police departments to learn best practices
 - Outlined community partners
- Member support
 - Collaboration, knowledge sharing and educating members
- Process Improvement
 - Areas of improvement identified and strategies to mitigate (examples shared)

Cst. Hayward shared some examples of his work and what a day may include. Cst. Hayward answered questions from the TPCCC on the number of Mental Health related files. Cst. Hayward answered a question in regards to clients with dementia. Deputy Chief Graham provided some additional information in regards to response times and processes with jurisdictional police departments when there is a nexus to transit. Cst. Hayward answered a question about jurisdictional continuity and how information can be shared in PRIME files. HealthIM is an application being considered as it assists first responders during mental health crisis calls. Cst. Hayward answered a question about support available in other languages. Chief Muir provided some additional information about referrals, apprehension statistics and moving people into the right care. TPCCC members shared comments and discussed advocacy work. Cst. Hayward provided an overview of the general process for a mental health apprehension noting that it is a medical professional at the hospital that makes the decision. The TPCCC thanked Cst. Hayward for the informative presentation. Chief Muir acknowledged and thanked Cst. Hayward for his commitment.

****6:05 pm – Cst. Hayward exited***

5. TPCCC Terms of Reference

Chief Muir provided an update on discussions with the Chair and Co-Chair during the agenda planning meeting about revisiting the Terms of Reference (“TOR”) and providing an opportunity for the TPCCC to review, provide feedback and determine if updates are required. The TPCCC deliberated and shared comments. Karen provided some background from when the TPCCC was first formed. There was a suggestion that TPCCC members consider having someone from their community attend a meeting to do a presentation. The TPCCC considered how specific the TOR should be and if there should be measurable actions to help identify progress. The TPCCC considered if a sub-committee should be formed to further review the TOR. The TPCCC discussed the growing transit system and community groups that may not be represented. The TPCCC also considered attendance and why some may not be showing up. In regards to membership, student representation was considered. There was a suggestion to have a role description developed for members. It was noted that contained within the TOR there is a requirement that each member should have an alternate. Chief Muir offered to put together a map for the next meeting outlining where the TPCCC membership is currently represented so that gaps can be identified. A short survey will be developed and sent to the TPCCC to ask some initial questions about the TPCCC’s purpose, TOR and membership.

6. Discussion/Info Item: Statistics Canada

Chief Muir advised that the Statistics Canada report “Confidence in the police, the justice system and courts, the Federal Parliament, and the Canadian media’ was shared with the TPCCC for information. There are some interesting trends in regards to newcomers to

Canada and their trust in police. It is something that Transit Police will be looking into as an organization.

7. Strategic Services Update (Standing Item)

Chief Muir provided a brief update in regards to the Blue Eagle Community Cadets and the Community Safety Officer and brochures were handed out. Chief Muir provided a PowerPoint presentation titled “Strategic Services Report November 2023” with the following updates:

- See Something Say Something Campaign
- Employee Morale Survey – EDI Questions
- MVTP Awards Event and Gala on December 1st

8. Roundtable

The following community updates were shared:

- **Karen** – 18 police agencies have been invited to the January 20th Recruiting Fair; Surrey Crime Prevention’s 40th Anniversary is on May 24, 2024 and information will be shared with TPCCC when it is available; update on request to Mayors Council which was declined; volunteers continue to be out doing great work.
- **Breanna** – No major updates until 2024 as negotiations are currently underway.
- **Diane** – Shared a copy of the CPTED Review Report and will provide an electronic version that can be provided to the TPCCC through Taryn.
- **Karima** – Spoke about recent experience on transit in Bangkok and found it to be clean and safe with great signage for accessible seats; photos available and will be circulated by Taryn.

9. Next Meeting

The next meeting is scheduled for Tuesday, February 6, 2024 at 5:00 p.m. and will be in person.

10. Closure

There being no further business, the meeting was terminated at 6:36 p.m.

Certified Correct:

Original Signed Minutes on File

Original Signed Minutes on File

Larry Hayes, Chair

Taryn Barton, Recording Secretary