



Compliments Report

Agenda Item #1.11
Board – April/21

Transit Police Board

Date Received	From	Members	Synopsis	Excerpt
17-Nov-20	Burnaby RCMP	Cst. Moxness and Cst. Yi	Member of MVTP assisted Burnaby RCMP with a suicidal individual	Just wanted to let you know about GVTP Csts. Lauren Moxness and Brian Yi who had come to assist us with a Jumper file. ... Two separate complainants called to report what they saw. It turns out that Cst. Moxness is a negotiator and both she and Cst. Yi were instrumental in attending the residence with us and convincing the youth to come out to the hallway where Cst. Moxness engaged in a dialogue which ultimately ended with an apprehension. Both GVTP Csts. were very helpful and even agreed to accompany the youth to the hospital and stay with her as long as needed as they had built up a good rapport with her.
27-Nov-20	Twitter Message		Thank you for members patrolling the North Shore during rush hour	TransitPolice thanks for putting your officers on the North Shore buses during rush hour! Nice to see them. Thanks for all you do to keep us safe during this challenging time. Much appreciated
15-Jan-21	Email Message	Cst. Kwok	Sample Messages (199 messages of support received regarding handling of a passenger with no mask on transit)	Hello, I had to write in to tell you how impressed I am with Transit Police Officer Peter Kwok. I saw the video of him dealing with the woman who refused to wear a mask on the train. He handled it calmly, and reasonably. It make me feel safer using transit knowing an officer like him is patrolling. Thank you, Officer Kwok!
15-Jan-21	Email Message	Cst. Kwok	Sample Messages (199 messages of support received regarding handling of a non masker on transit)	I am sure that this message will be one of several you and your team receive over the next day or so, but I just wanted to add my voice in support of the Transit officer captured on video enforcing the mask mandate on the skytrain which is going viral. I've been cautious about using the skytrain since the pandemic started, but knowing that there are officers like him making sure people are following the rules makes me feel much more confident about using them again.
09-Feb-21	Twitter Message	Cst. Shipley	Member of MVTP stopped his vehicle to assist a homeless man	Shout out to the Transit cop who pulled his cruiser over at Granville & W. Hastings and took the time to deliver a blanket and a few words to the wheelchair bound man working the corner on a cold day. #GoodStuff @TransitPolice
13-Feb-21	Twitter Message	Community Engagement Team / A Squad	Members handing out blankets and snacks to the homeless	TransitPolice Pls extend my kudos to the two TransLink Police officers who were handing out blankets/snacks to the homeless near Surrey central this morning. Made my heart melt seeing compassion with the less fortunate. Wish I saw other police depts doign this kinds of outreach
26-Feb-21	Instragram Post	Cst. Hanif	Member visited a local daycare centre for outreach	The children at Galaxy Daycare Centre had the amazing, fun and awesome opportunity to have an amazing,hardworking and dedicated officer who continues to keep our communities always safe come and visit us from transitpolice. Thank you for everything you continue to always do and thank you so much for the opportunity, the children truly enjoyed meeting you.
07-Apr-21	Twitter Message	Csts. Avgerinos and Cst. Leung	Members of MVTP intercepted train for no mask complaint	It finally happened, my SMS report into @TransitPolice directly led to them intercepting two people on board a train w/no mask and pulling him off the train @ New West Stn. Couldn't really get a good pic but, the text hotline works people! It's 87-77-77. #covid19bc