

## Community Policing

Metro Vancouver Transit Police's community-focused approach ensures our officers patrol the same areas each day. They have specialized knowledge of the community they work in, which allows them to build trust and develop relationships, protect vulnerable people, prevent crime and target problem issues.

## Our Four Priorities

1

### Reducing Sexual Offences

Metro Vancouver Transit Police is committed to preventing sexual offences through raising awareness and encouraging reporting, creating partnerships to foster community outreach and managing repeat offenders.

2

### Reducing Frontline Workplace Assaults

Metro Vancouver Transit Police investigates all reports of assaults on frontline transit staff, provides those staff with self-protection and de-escalation training and encourages passengers to report incidents.

3

### Helping Vulnerable People in Crisis

Providing mental health training to our members, and working with Police Mental Health Liaison Officers and community services, ensures that Transit Police can provide the appropriate level of care and support to people experiencing mental health challenges.

4

### Building System Resiliency

Metro Vancouver Transit Police work closely with a variety of partners on emergency planning, risk assessments, business continuity, proactive patrols of special events (including regular security sweeps by our scent detection dog teams) and anti-terrorism initiatives.

**To report crime and non-emergency  
police issues to Transit Police:  
Call 604-515-8300 or text 87-77-77**

**In an emergency always call 911**

## Metro Vancouver Transit Police

Metro Vancouver Transit Police is the only transit police service in Canada, a multi-jurisdictional policing agency dedicated to the provision of policing on the transit system in Metro Vancouver.

**Contact  
us discreetly  
TEXT  
87-77-77**



**METRO VANCOUVER  
TRANSIT  
POLICE**

[www.transitpolice.ca](http://www.transitpolice.ca)



TransitPoliceBC



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# Transit Safety

**See Something? Say Something.**



**METRO VANCOUVER  
TRANSIT  
POLICE**

**Policing the Moving City**



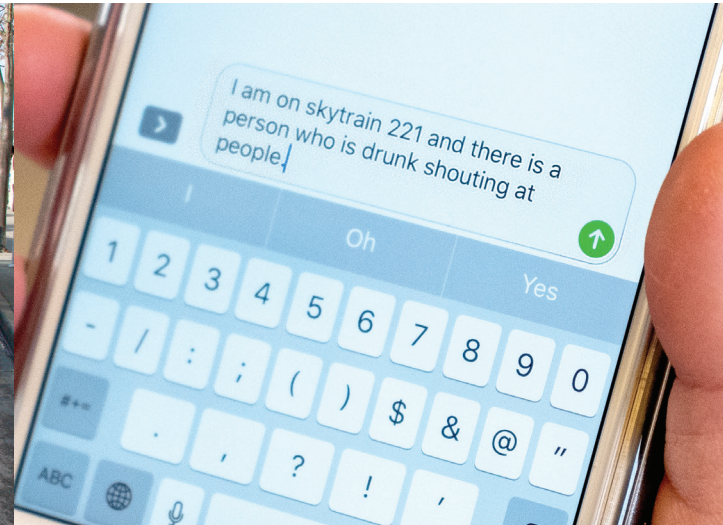
## Plan your route



## Stay aware



## Let us know



### A safe & secure transit system

Metro Vancouver Transit Police officers are designated provincial police officers, under the B.C. Police Act, which means they have full police powers throughout the province of British Columbia, 24/7, the same as municipal police officers. Your safety is their priority!

Everyone has the right to experience a safe ride on transit. Our officers are committed to ensuring that everyone who uses or works on transit is safe, and feels safe, during their ride. A public transit system that moves over a million passengers each day relies on informed and safety conscious passengers. If you see something, say something!

#### To plan your route, use these services:

**TransLink Trip Planner:**  
[www.tripplanning.translink.ca](http://www.tripplanning.translink.ca)

**Call TransLink Customer Information:**  
604-953-3333

**DID YOU KNOW?** On most buses between 9 pm to 5 am you can request a stop. This allows passengers to get off between stops at night so that they have a shorter walk to their destination. For more information, please check with your bus operator.

### Be alert to your surroundings and the people around you

- When wearing earbuds, consider leaving one out in order to be aware of what is going on around you.
- Keep all electronic devices and personal items safely stowed, out of sight and in closed bags when not in use.
- Be especially vigilant when seated or standing near doors.
- If placing larger items on the floor during travel, keep the items firmly between your feet to maintain control of them.

#### Be aware and use the safety features throughout the transit system:

- Seek help from a transit employee, Transit Security officer, Transit Police officer or other police officers in the area.
- Discreetly text Transit Police Dispatch at **87-77-77** with all non-emergency concerns.

#### Note the locations of the following:

- a) Safety phones on platforms.
- b) CCTV monitored waiting areas on platforms.
- c) Silent yellow alarm strips on the SkyTrain.
- d) Passenger intercom by the door on SkyTrain.
- e) Radio communication and video on buses.

### Several ways to contact Transit Police and report crime

*If you don't have a phone available or can't remember the number to call, pick up the information phone at any station and ask to be transferred to Metro Vancouver Transit Police.*

**In an emergency always call 911**  
**For non-emergency police issues call**  
**Metro Vancouver Transit Police at 604-515-8300**  
**or text us at 87-77-77**

#### When to contact Metro Vancouver Transit Police:

- You have witnessed an incident of crime or disorder, or observed suspicious behaviour; or
- An issue on transit makes you feel uncomfortable; or
- There is concern for another passenger's well-being; or
- You have other transit safety-related concerns.

#### What to report to police:

Physical descriptions of those involved in the incident, what has occurred, and the date, time and location. Always include the bus route or SkyTrain car number if possible. Every small detail you provide could be very helpful for an investigation.

**For more information about how to maximize your safety on transit, visit [www.transitpolice.ca](http://www.transitpolice.ca)**