

Metro Vancouver Transit Police 2018 Report to the Community

Policing the Moving City

Video Companion



Message from the Police Board Chair

Demand for transit is growing year-over-year with a 7% increase reported in 2018. This is a testimony to the value and performance of the system to meet public needs. TransLink is investing in new infrastructure and services to meet demand. In step with TransLink, the Transit Police Board is focused on delivering a safe and secure system for all transit passengers. The year 2018 marked the mid-point of the Transit Police five-year Strategic Plan. The Plan includes a new Service Delivery Model first introduced in 2015. A central theme of the plan is community policing. This entails serving the public directly on the system and the communities and neighborhoods where our policing services most closely

interface. Community policing ensures that our stations, trains, vessels and buses are places of safety, as well as welcoming, pre-emptive of crime and highly responsive to customer's needs. As the region grows, especially around our transit hubs, the Transit Police are well-positioned to keep pace. The Police Board is committed to the highest standard of transit and transportation policing and delivering a police service that is accessible and accountable to the communities it serves.

Mark Reder
Chair - Police Board

Message from the Chief Officer

One of the values of the Metro Vancouver Transit Police is to be open and accessible. With that aim in mind, we took a different approach to our Report to the Community for 2018. In addition to this eight-page report on key performance metrics, you will also find an accompanying four-minute video report posted on our website and social media. This video highlights some of the key initiatives that took place over the course of 2018, including important training exercises, passenger safety campaigns and the work of our community policing team. We encourage you to have a look.

One of the most important changes within the department last year was the announced retirement of Chief Officer Doug LePard. He was a champion for many of the strategic initiatives that took place between 2016 and 2018, including the expansion of the Transit Police General Investigations Unit from four to seven days per week of service, the exchanging of best practices between transit authorities and police agencies at the Policing Moving Cities Conference - hosted by Transit Police in 2017, and our ongoing awareness campaign to reduce the problem of sex offences on transit.

Following Chief Officer LePard's retirement in August, Interim Chief Officer Barry Kross provided essential leadership at the Transit Police over the eight month period that followed. Interim Chief Officer Kross continued to advance numerous safety and security initiatives, such as police patrols at major bus loops across Metro Vancouver, the Lower Lonsdale patrol initiative in partnership with the North Vancouver RCMP and the expansion of *See Something Say Something* messaging on the system.

Alongside the leadership team, our many exemplary officers and civilian staff worked



diligently on policing the moving city and increasing feelings of safety and security for transit customers. We look forward to building on the many successes of 2018 as we continue to serve you.

Dave Jones
Chief Officer,
Metro Vancouver Transit Police



2018 PERFORMANCE STATISTICS



Arrests on New Charges
up by 8% from 715 (2017) to 772 (2018)

17%

Breaches *

up by 7% from 461(2017) to 494 (2018)

* including secondary offences; does not include assists

Number
of Explosive
Scent Detection
Dog Teams
increased

from 4 to 6

Tickets

15%

Violation Tickets Issued up by 15% from 14,216 (2017) to 16,398 (2018)

424%

Fare Bylaw Infractions down by 24% from 19,080 (2017) to 14,484 (2018)





Total Reported Files

36,380 (2017) to 38,977 (2018)



SMS Text (87.77.77) Conversations

up 84% from 3181 (2017) to 5840 (2018)

Passenger volume is also 17%





Rate of Crimes Against Property

per100k boarded passengers down 6% from .600 (2017) to .564(2018)

Offences

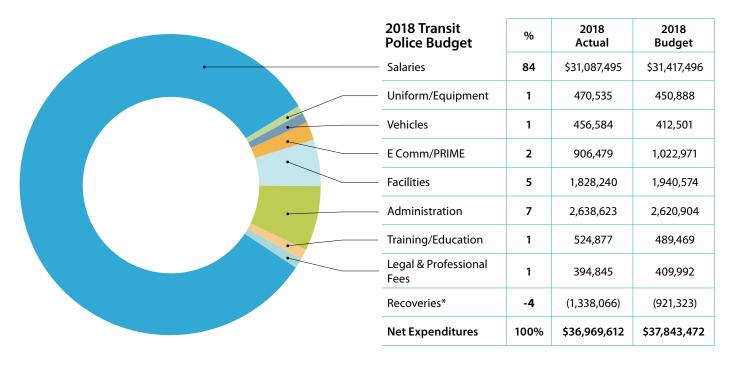






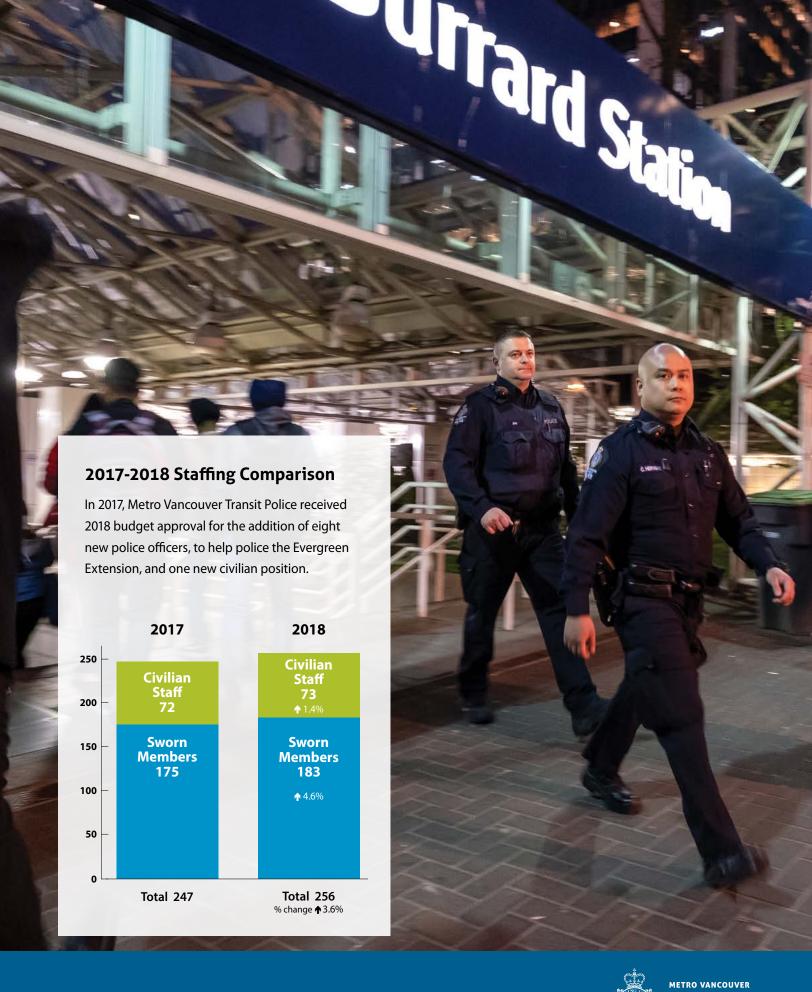
Financial Summary

The Transit Police budget for 2018 was \$37,843,472. Total actual expenditures were \$36,969,612. The expenditures include TransLink allocated costs of \$4,561,478 for centralized services (premises rent and information technology services).

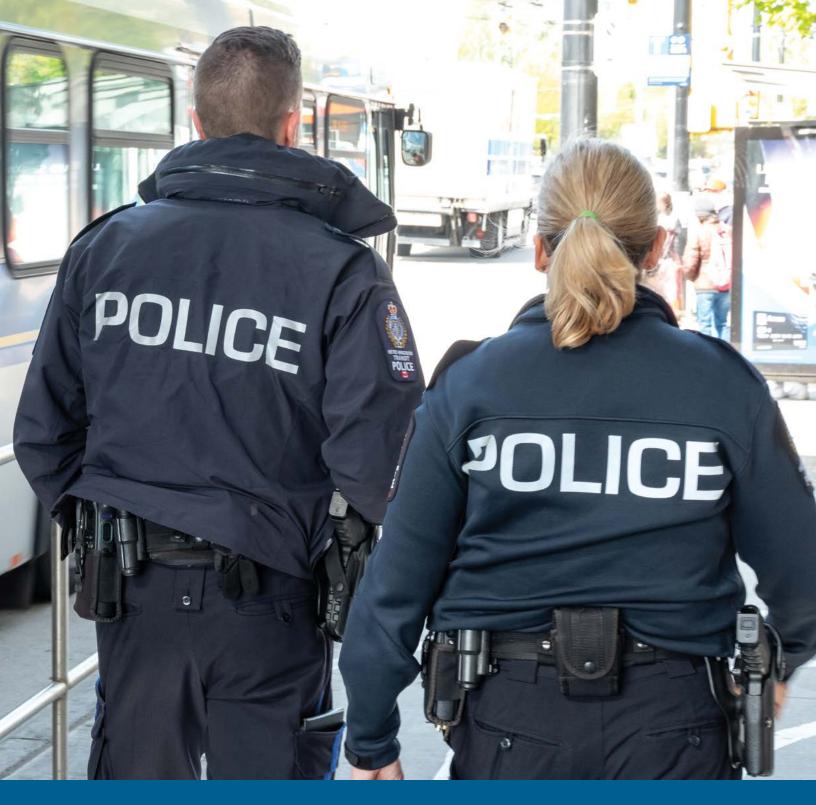


^{*}Salaries represent the net costs to Metro Vancouver Transit Police after recoveries (i.e. those officers seconded and paid for by other joint police initiatives).

^{**}Transit Police salaries are consistent with those of independent municipal police agencies in Metro Vancouver.









www.transitpolice.ca





