

Transit Police Chief's Community Council Meeting  
January 31, 2017  
Sapperton, Room 427  
287 Nelson's Court, New Westminster, BC

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**Attendees:**

Karen Reid-Sidhu, Chair	Chief LePard
Diane Gillis, Co-Chair	Deputy Chief Eviston
Dominic Terrado	Deputy Chief Kross
Heather Cowie	Lance Talbott
Leonor Vlug	Taryn Barton
Jane Dyson	
Rick Parent	
Sherman Chan	
Barbara Spitz (for Wanda Mullholland)	

**Guests:** Trevor Leyenhorst (ASL Interpreter), Mark Langmead (TransLink)

**Regrets:** Dave MacDonald, Tyler Lee, Valerie Clement, Wanda Mullholland

**1. Call Meeting to Order, Introductions and Welcome - Chair**

The meeting was called to order at 5:02 p.m. New member Dominic Terrado from BCIT Student Association was welcomed and gave a brief introduction. Members went around the table and introduced themselves.

**2. Review – Chair**

- **Approval of November 29, 2016 Minutes:** Moved and Seconded – All in favour: Minutes Approved
- **Additions to the agenda/timekeeper:** No changes, Dominic volunteered to be timekeeper
- **November 29<sup>th</sup> meeting action items update:**
  - NPOs HUB & Contact Information: Chief LePard provided a NPO Team brochure that was handed out on table. The brochure details each NPO, their HUB station and community service area as well as their contact information.
  - TPCCC Member Social Media Contact Information: Social media contact information was included with the November 29<sup>th</sup> minutes.
- **September 29<sup>th</sup> meeting action item update on Youth Representation:** Karen asked for criteria on youth representation and will select the top three to make a presentation in order to have one join the TPCCC. There was a suggestion to also consider the Coquitlam area.

**\*5:07 p.m. Rick Parent arrived.**

### **3. Piggybacking at Fare Gates – Mark Langmead, TransLink**

**\*5:10 p.m. Barbara Spitz arrived**

The TPCCC received a PowerPoint presentation on Compass and the Fare Gates Project. The presentation included the background as well as the current status and design of the Fare Gates. Mr. Langmead explained how the sensors work and the improvements made since the original implementation. Fare Gates are monitored remotely in real time. The TPCCC asked the following questions:

- How do the Fare Gates work for people who cannot tap?
  - Mr. Langmead advised that TransLink is in the process of putting together a proximity reader pilot program and will provide an update.
- For Deaf-blind commuters, how can they tell if their Compass card does not work as they cannot see the light or hear the beep?
  - Mr. Langmead will look into and report back.
- Are there still limitations to tap on the middle of the busses?
  - Mr. Langmead will look into and report back.

There was an observation provided that at Commercial Station the STAs are extremely helpful on the platform, but there needs to be more monitoring down at the fare gate level. Mr. Langmead offered to take this back and remind STAs of the importance of visibility around the Fare Gates.

### **4. Chief's Update and Q&A – Chief LePard**

The Chief provided the top ten accomplishments for Transit Police in 2016:

- Two-day critical incident training for all officers
- Sixteen officers attended crisis negotiator training (mental health)
- Sexual offending on transit – 9% increase in cases solved
- Implemented Phase 2 of Service Delivery Model (NPOs)
- Increased profile in a positive way in the media
- Conducted first morale survey
- Implementation of 2016-2020 Strategic Plan
- Launched new website
- Initiated anti-sexual offending campaign
- Opening of Evergreen and providing policing for the extension
- Bonus Accomplishment: Came in just under budget

### **5. Transit Police at Community Events Roundtable – Karen Reid-Sidhu**

The Chair asked members to identify events in their community that Transit Police can be involved

in. The following examples were noted:

- Surrey Crime Prevention - Locking Out Auto Crime would be great to partner with ICBC and Transit Police to do an educational campaign. Would also like to coordinate Transit Police getting involved with Vaisakhi Parade in Surrey this year as well as partnering with Surrey schools to give information about staying safe on transit.
- MOSAIC – Have Transit Police provide safety information that can be shared in classes. Also have a booth at one of the information fairs.
- KINA – Getting the 87-77-77 number out and continue to raise awareness in the community. There is an annual clean-up in May that Transit Police have come out to in the past. Hats-Off Day in Burnaby is a great time to disseminate information.
- Burnaby Task Force on Homelessness: Coldest Night of the Year event on February 25<sup>th</sup> in Metrotown area.

Members were asked to send the details of their suggestion to Taryn so they can be added to the calendar and reviewed by the Chief.

#### **6. Presentation: Alzheimer Society of BC – Heather Cowie**

Ms. Cowie outlined her role with Alzheimer Society of BC as the Dementia Friendly Community Provincial Coordinator. The TPCCC received a PowerPoint presentation that included an introduction to dementia and outlined the different types. Ms. Cowie provided an overview of steps being taken to build Dementia Friendly Communities and will provide a link to a video for those that want to learn more featuring Jim Mann. <https://www.youtube.com/watch?v=Lzd2aYpuKdk&feature=youtu.be>. There is also a toolkit that was previously circulated with the meeting material that outlines how the Society works with municipalities to develop policies and care plans.

The TPCCC deliberated on the role that first responders have and asked if training is available. Alzheimer Society has provided training videos to some larger organizations and Deputy Chief Kross requested that if it is something that can be shared, it is a great way to get information out. Ms. Cowie will take the request back to her Manager.

#### **7. Election of Co-Chair – Diane Gillis**

Ms. Gillis has had the opportunity to co-chair for the last three years and would like to pass on the opportunity to another member of the TPCCC. She provided an overview of the role and noted that it is a great learning process. It was agreed that an email will be sent to the TPCCC calling for nominations. Nominees will then be contacted and once all nominations are in, the TPCCC will be able to vote by email.

**ACTION:** An email to be sent to the TPCCC calling for nominations.

Ms. Gillis was thanked for her commitment and continued dedication to the TPCCC.

**8. Roundtable – Karen Reid-Sidhu**

Members went around the table with updates, closing thoughts and comments:

- Diane Gillis – Membership and TOR Committee continues to look at representation and who should be invited to the table. Any suggestions for potential candidates or communities to be represented are always welcome.
- Rick Parent – Chief LePard spoke about Ethics in Policing at one of his classes and will be coming out again soon.
- Dominic Terrado – No safety issues to note from BCIT other than the frequency of busses.
- Heather Cowie – Has some brochures that contain tips for communicating with those who may have dementia.
- Barbara Spitz – Thanked the TPCCC for the opportunity to attend the meeting.
- Sherman Chan – Noted that Transit Police is doing a good job and has good public relations. Would benefit from having a five minute video for training classes.
  - It was noted that Transit Police has a [YouTube channel](#) that has informational videos on safety.
- Leonor Vlug – Last year Transit Police attended the Deaf-blind Awareness Fair. Community partnerships are great and will coordinate with the NPO. The next Deaf-blind Awareness day is June 11<sup>th</sup> and will send the details to Taryn. In addition, working to gather information and putting together a proposal for a solution to deaf access to 911.
- Jane Dyson – Received two years of funding to do training videos for victims of violence and dealing with the court process. Jane is also sitting on the Handy-Dart Committee that the TransLink CEO chairs. Outlined new projects and spoke about a recent personal safety concern.
- Diane Gillis – suggested that everyone add 87-77-77 to their phone.

**9. Next Meeting**

The next meeting is scheduled for Tuesday, April 25, 2017 at 1700 hours, Room 427, Transit Police Building, 287 Nelsons Court, New Westminster, BC.

**10. Closure**

There being no further business, the meeting was terminated at 6:30 pm.

Certified Correct:

*Original Signed Minutes on File*

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Karen Reid-Sidhu, Chair

*Original Signed Minutes on File*

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Taryn Barton, Recording Secretary