

Transit Police Chief's Community Council Meeting
June 28, 2016
Sapperton, Room 427
287 Nelson's Court, New Westminster, BC

Attendees:

| | |
|---|---|
| Diane Gillis, Co-Chair | Chief Officer Doug LePard |
| DaveMacDonald | Deputy Chief Officer Barry Kross |
| George Hill, Co-Chair (by teleconference) | Deputy Chief Officer Ed Eviston (arrived 5:44 p.m.) |
| Leonor Vlug | Taryn Barton, Recording Secretary |
| Lorraine Logan | Lance Talbott |
| Karen Reid-Sidhu (arrived 5:18 p.m.) | |
| Rick Parent | |
| Sherman Chan | |
| Valerie Clement | |
| Wanda Mulholland | |

Guests: Tyler Churchman (ASL Interpreter), Trevor Leyenhorst (ASL Interpreter)
Mike Tibbles, PathwaysClubhouse

Regrets: Jane Dyson, Lianne Ritch, Saf Dewji

Prior to the call to order, guidelines were provided in regards to communicating with Ms. Vlug through the ASL interpreters.

1. Call Meeting to Order

The meeting was called to order at 5:05 p.m.

2. Review – Chair Gillis

- **Approval of April 26, 2016 Minutes:** M/Rick S/Lorraine – All in favour: Minutes Approved
- **Additions to the agenda/timekeeper:** No additions to agenda; Timekeeper – Rick Parent
- **April 26 meeting action items update:** The action items were reviewed.
- **Strategic Plan 2016-2020 on website update:** As discussed at the last meeting, a summary document has been created to be distributed to employees. The full Strategic Plan document will be posted on the website, once it has been rolled out to staff. The new Transit Police website is live and Community Council members were encouraged to visit it.

3. Chief's Update

Chief LePard updated the Chief's Community Council (TPCCC) on the following:

- Recent graduation ceremony at the Justice Institute: Transit Police (TPS) had four recruits graduate.
- Recent media coverage of sexual offending on the transit system: It is one of TPS' priorities and there has been an increase in reporting. Texting permits immediate and discreet reporting. The TPS' solve rate of sex offences is very high. TPS will be embarking on some new strategies to deter offending and encourage reporting.
- Training: TPS has taken a much more systematic approach to training to be more strategic with training time and budget. Chief LePard outlined a course that will be available to train officers to deal with people in crisis including those that may have mental health issues. TPS will also be enhancing Critical Incident Training.

***5:18 p.m. Karen Reid-Sidhu arrived**

The TPCCC deliberated on mental health and encouraged the Chief to bring any issues forward. Chief LePard answered questions from the TPCCC on sexual offences in regards to reporting, profile of victims and prevalent times and locations of offences. There was further discussion on getting the message out and making people aware of the 87-77-77 texting option. Sharing the message on twitter and social media helps educate and spread the word. Anything that the TPCCC can do to raise awareness is appreciated.

ACTION: Lance to work with Sherman Chan to get texting card translated.

4. Pathways Clubhouse Presentation – Dave MacDonald & Mike Tibbles

The TPCCC received a PowerPoint presentation from Dave MacDonald and Mike Tibbles on Pathways Clubhouse. Pathways has been around for 30 years and is accredited by Clubhouse International. It helps people who live with mental illness by offering support and opportunities to reconnect with their community. A [six minute video](#) about Pathways Clubhouse was shown.

Pathways Clubhouse was approached by TPS to provide training on how, as police officers, to deal with those with mental illness. TPS also came out to the Clubhouse and presented on safety on transit and took members for a tour of the system, highlighting the safety features.

***5:44 p.m. Deputy Chief Eviston arrived**

Mike Tibbles shared his personal story with the TPCCC.

Dave answered questions and advised that Pathways is located in Richmond and is funded provincially.

5. Neighbourhood Police Officers – Deputy Chief Eviston

Deputy Chief Eviston provided an update on the Neighbourhood Police Officers, formally referred to as Community Service Officers. Two officers were initially selected to cover the East and West. (Surrey Central and Broadway Commercial.) Following the arrival of Chief LePard and

recommendations from a subject expert, four more NPOs have been selected. One will be deployed at each hub and will elevate a consistency of presence. The hubs are Marine Gateway, Waterfront, Broadway Commercial, Metrotown, Surrey Central and Lougheed. Role specific training is scheduled for early July and Neighbourhood Plans will be developed in partnership with jurisdictional partners and service providers. It is an exciting new component in the service delivery model and an update will be provided at the next meeting.

Deputy Chief Eviston answered questions and the following comments/suggestions were made:

- Pop up detachments in Surrey are a great way to reach ridership.
- There is a large number of deafblind and hard of hearing customers going through the New Westminster and Broadway Stations. An info booth would be helpful as it can be difficult to find elevator or get assistance going through the gates.
 - Mr. Talbott advised that TransLink provides a service for low vision and deafblind customers called VIP. It requires passengers to call ahead and TransLink will ensure an attendant is available at the station at the time requested. Ms. Vlug was advised to contact Sarah Chung at TransLink for more information.

ACTION: TPS to facilitate an introduction between Ms. Vlug and Sarah Chung

6. Piggybacking at Fare Gates – Chief

Chief LePard has raised the concerns of the TPCCC with the President of BCRTC in regards to Piggybacking at FareGates. Unfortunately a representative of BCRTC was not available to attend tonight to provide information, however the Chief advised that it is an ongoing conversation. As this remains a topic of interest, the Chief was asked to bring it forward to a future meeting.

ACTION: Chief LePard to request an update on Piggybacking at Fare Gates and how people should safely deal with this issue, for a future meeting.

7. Transit Police at Community Events– Deputy Chief Kross

Deputy Chief Kross provided an update on events that TPS has attended or participated in since May at the request of TPCCC members:

- Surrey’s Annual State of the City Luncheon
- Deafblind Awareness Fair
- Disability Alliance BC AGM

Deputy Chief Kross also outlined some of the other initiatives that TPS is involved with:

- Cops for Cancer Ride
- Events to support the Special Olympics such as the Polar Plunge, Law Enforcement Torch Run and Cycle for a Cause.

- TPS Charity Golf Tournament which raised \$29 K for charity. The focus for the funds is getting athletes to training camp to prepare for the Special Olympics.

Chair Gillis asked TPCCC members to make a commitment to each submit one community event to the Chief for consideration. Each event should include a date, time and contact. Members were asked to submit details to Taryn Barton.

Deputy Chief Kross asked members to prioritize their events and consider where TPS will have the greatest impact.

8. Orientation Kit – Diane Gillis

The Terms of Reference Committee and the Membership Committee will work collaboratively together. Chair Gillis outlined items to be included in the Orientation kit for new members and asked for comments and suggestions. After deliberations it was decided that an Organizational Chart would be helpful as would having a drop box or area on the website where the other information such as Terms of Reference, Strategic Plan and previous Minutes could be accessed.

ACTION: Taryn to add Org Chart to Orientation Kit

ACTION: Lance/Taryn to look into adding a section to the Transit Police Website to include TPCCC bios, TOR, Minutes, etc.

9. Membership Committee – Lorraine Logan

Membership continues to fluctuate and the Committee is considering if an application form is necessary as the Terms of Reference identifies member objectives and responsibilities. Rather than having a membership form it was suggested that names brought forward for membership should go to the Chief for consideration.

In regards to composition of the TPCCC, there was deliberation on adding youth, more cultural diversity and a representative from Alzheimer's or dementia. It was suggested that Dr. Parent and Ms. Reid-Sidhu reach out to students and make some recommendations to the Chief.

Terms are currently two and three years, with terms for Chairs being considered by the Committee. Once the TOR is revised it will be sent out for consideration and feedback so it can be finalized and potentially approved at the next meeting.

10. Roundtable

There was no roundtable.

11. Next Meeting

The next meeting is scheduled for Tuesday, September 27, 2016 at 1700 hours, Room 427, Transit Police Building, 287 Nelsons Court, New Westminster, BC.

12. Closure

There being no further business, the meeting was terminated at 6:53 pm.

Certified Correct:

Original Signed Minutes on File

Diane Gillis, Co-Chair

Original Signed Minutes on File

Taryn Barton, Recording Secretary