



**SOUTH COAST BRITISH COLUMBIA
TRANSPORTATION AUTHORITY
POLICE SERVICE**

REQUESTS FOR SERVICE

Effective Date: May 9, 2005

POLICY

1. All requests for service received by the South Coast British Columbia Transportation Authority Police Service (SCBCTAPS) will be forwarded to the appropriate function or component for response.
2. All calls received by the SCBCTAPS, requiring an operational response, will be:
 1. forwarded to a Operations Communication Centre (OCC) Dispatcher,
 2. ranked and classified as either routine, urgent or emergency, and
 3. responded to in a manner required by the classification and nature of the call.

REASON FOR POLICY

3. To ensure that all requests for service received by the SCBCTAPS will be addressed appropriately.

PROCEDURES

(Under development)