



**SOUTH COAST BRITISH COLUMBIA  
TRANSPORTATION AUTHORITY  
POLICE SERVICE**

## **VICTIM ASSISTANCE**

Effective Date: May 9, 2005

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### **POLICY**

1. The South Coast British Columbia Transportation Authority Police Service (SCBCTAPS) will provide access to a victim assistance program through Jurisdictional Police Departments (JPDs) that will:
  1. provide emotional support and referrals to victims of crime,
  2. provide information concerning criminal injuries compensation,
  3. involve crime victims in the process to ensure that they remain informed about the status of their case and the submission of reports to Crown Counsel,

### **REASON FOR POLICY**

2. To provide emotional support, information, and assistance to those affected by crime and other traumatic occurrences, and to enhance the criminal investigation by providing such essential services.

### **PROCEDURES**

3. When any Member of the SCBCTAPS encounters a victim of crime or other traumatic event apparently in need of the services available through a victim assistance program, the Member will:
  1. advise a supervisor of the circumstances, and
  2. contact the JPD and request the assistance of the JPD's victim assistance unit.