



**SOUTH COAST BRITISH COLUMBIA  
TRANSPORTATION AUTHORITY  
POLICE SERVICE**

## **COMMUNITY RELATIONS**

Effective Date: May 9, 2005

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### **POLICY**

1. The South Coast British Columbia Transportation Authority Police Service (SCBCTAPS) provides a community relations function that will:
  1. enhance interaction between the police and the community by establishing direct contacts with the community served,
  2. facilitate input from the community,
  3. identify problems and seek their resolution,
  4. be administered under the authority of the Chief Officer and the Deputy Chief Officer,
  5. be conducted using appropriately selected and trained personnel and the appropriate equipment and techniques, and
  6. conduct a citizen attitude and opinion survey, at least every five years, with respect to:
    - a. overall SCBCTAPS performance,
    - b. general competence of SCBCTAPS personnel,
    - c. officer's attitudes and behaviour towards citizens,
    - d. concerns over safety in the SCBCTAPS service area as a whole,
    - e. concerns over safety and security in the area where the respondent lives, and
    - f. Recommendations and suggestions for improvement.

### **REASON FOR POLICY**

2. To enhance the relationship between the police and the community to improve policing services.

### **PROCEDURES**

(Under development)