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Safe public transportation is integral to the maintenance and growth of our region. With over one million passengers travelling daily on a vast system, the number one priority is ensuring that anyone who uses or works on transit is confident in the system and feels safe.

The Metro Vancouver regional transportation system is unique. It encompasses 21 diverse communities and one First Nation Reserve. The unique structure of the regional transportation system requires an innovative approach to safety and security. Metro Vancouver Transit Police is the only police service in Canada that focuses entirely on maintaining safety and reducing crime on public transportation. The 167 member service is responsible for patrolling 134 km of rail, 57 stations, 1,400 buses and 200 bus routes.

Transit Police has a distinct community policing style based on the following two core beliefs:

1. A police service requires the cooperation of and a partnership with the community/customer it serves.

2. A continuum exists between low-level crime and/or social disorder and serious crime. The philosophy of community policing is based on the belief that a breakdown of community controls, as evidenced by low-level crime and/or social disorder, can lead to a community’s disengagement from its commitment to public and transit system safety. This disengagement ultimately fosters a climate of crime and social disorder.
2014 Highlights

20 member CHIEF’S COMMUNITY COUNCIL established

2 new POLICE DOGS

77% OF CUSTOMERS rated safety on transit as good to excellent

967 REMOVED WANTED CRIMINALS & criminals breaching court imposed conditions from the transit system

2,711 TEXT MESSAGES received by Dispatch

47% in files that had a MENTAL ILLNESS component* 

* between 2013 and 2014
The transit system in Metro Vancouver enjoys an enviable safety and security record. Since 2008, the public’s perception of safety and security has consistently improved. Busy transit systems, whether bus or rail, can feel threatening at times, particularly for those who may already feel vulnerable. Even if the risk of becoming a victim is low, the feeling of safety can be just as, if not, more important. Feeling safe is a big factor in whether someone chooses to use transit.

Transit Police is committed to enhancing customer safety and improving public confidence and trust. In 2013 and 2014, Transit Police conducted surveys of those who use the system. This helped us better understand policing and safety issues that are important to customers. To that end, Transit Police has listened and used these surveys to help design a new way of policing the transit system.

This Report to the Community provides information about a number of initiatives that we have implemented that directly address customer concerns. Transit Police is part of a much broader safety and security system. Safety starts with our customers and is enhanced by our transit community and jurisdictional policing partners, who together make the system a safe place to travel and work.
Transit Police is committed to enhancing customer safety and improving public confidence and trust.
Reducing crime and disorder on transit

Transit Police make a difference. The presence of police officers with full policing powers and experience dedicated to the transit system provide continuity of service to our customers throughout 17 police jurisdictions.

To fully understand and address crime and disorder, police must first of all be aware of it. The Transit Police intelligence-guided ‘beat style’ policing helps us to better understand the dynamic of individual neighbourhoods. It is centered on a zone community policing model that requires officers to assume “ownership” of their respective areas. By being on the system day-in and day-out, we are actively building relationships and becoming familiar with the customer and the communities that we serve. This proactive approach enables us to create partnerships with a variety of stakeholders and engage the community to address root causes of crime in and around transit.

It is relationships with customers and staff that give us the edge in fighting crime and disorderly behaviour. In 2014, the See Something, Say Something campaign was launched alongside our SMS text 87.77.77 messaging system and new OnDuty app for smartphones. Both options have made it easier for the public to contact us. Transit Police has successfully tapped into a demand that we knew existed but had difficulty reaching. The volume of text message conversations increased from 53 in January to 440 in December.

Total Transit Police files

- 2012: 18,313
- 2013: 16,428
- 2014: 19,924

↑21.3% INCREASE between 2013–2014
Warrant arrest for woman convicted of manslaughter in Surrey

Following a routine fare check, Transit Police arrested a woman convicted of Manslaughter in the 2001 killing of Annette Allen in a Surrey residence dubbed the “House of Horrors”. The woman lied about her identity and was caught with an expired fare. Upon arrest, it was discovered that the 43 year old woman was wanted on a warrant for Revocation of National Parole.

Prior to this arrest, she served 13 years for her conviction. She was released on day parole in 2009 after serving 4 years and 3 months. Several years later, she was arrested for revocation of Parole and released again in 2014. Her current warrant was issued for failure to return to her designated facility and being at large in the community. She has since been returned to the Alouette Correctional Centre for Women in Maple Ridge.

Crime rate comparison

It is relationships with customers and staff that give us the edge in fighting crime and disorderly behaviour.
Chief’s four priorities

1. Reducing sexual offences

Launched the **ONDUTY** app and **87.77.77** text line

**With these tools...**
- **26% MORE REPORTS** due to the awareness campaign
- **Building meaningful partnerships to ENCOURAGE REPORTING**

To report threatening or violent behaviour, **text 87.77.77** or in an emergency call 911.

It makes it easier for the public to report
People can report discreetly without drawing attention to themselves

2. Reducing front line workplace assaults

Led TRAINING SESSIONS to enterprise-wide employees

Launched the **Don’t Touch the Operator** campaign

**Self-protection**
**De-escalation**
**Awareness**

**Assaults on bus operators will not be tolerated**

**TEXT 87.77.77**

Chief Officer presented to Senate Legal and Constitutional Affairs Committee to amend the criminal code.

**ON FEBRUARY 17, BILL S-221 WAS PASSED.**
3. Helping vulnerable people in crisis

2,157 TRANSIT POLICE FILES involved a mental illness component

Enhanced service delivery to people in crisis through further...

- awareness
- training
- partnerships

4. Special events

Up to 400,000 people ride our transit system to and from a special event

Transit Police collaborate with jurisdictional police departments to develop...

- risk management scenarios
- liquor interdiction
- crowd control protocol

rather than reactive policing approach
Reducing sexual offences

More than half of Canadian women over the age of 16 report having some form of unwanted sexual contact. Sadly, it is believed that only 10 per cent of victims ever report those incidents. Too often, mass transit systems provide busy and crowded environments that offenders use to find potential victims.

Transit Police remains committed to making transit even safer by preventing such crimes through raising awareness, creating and strengthening partnerships, and the careful management of repeat offenders.

**Awareness**

Public awareness campaigns and outreach efforts to enhance reporting of sexual offences have resulted in a 26 per cent increase in 2014.

In spring 2014, Transit Police joined the transatlantic police operation, *Project Global Guardian*, which brought awareness to issues of sexual offences on transit. This initiative involved a coordinated week of action with British Transport Police, the London Metropolitan Police Service, Massachusetts Bay Transportation Authority Police Department, Washington Metropolitan Area Transit Authority Police Department and the Metro Vancouver Transit Police. This campaign achieved international media attention; clearly conveying that sexual harassment of any kind will not be tolerated on transit.

The *See Something, Say Something* campaign was rolled out to transit hubs, platforms and interiors of SkyTrains across Metro Vancouver and sought to include those who speak languages other than English.

Transit Police proactively provide presentations to vulnerable groups such as students and new Canadians. These presentations focus on reducing victimization by raising awareness and building relationships that enhance reporting.
Strategic partnerships

Transit Police work in collaboration with members of the Chief’s Community Council (CCC) advisory group. One of the significant roles that members of the CCC are involved in is reviewing and providing feedback related to public awareness campaigns.

Transit Police has also partnered with Emily Carr University of Art and Design (Health Design Lab). The purpose of this partnership is to identify, through research, how to better reach and engage vulnerable groups in order to both raise awareness and encourage reporting of sexual offences.

Offender management

Transit Police has an established offender management program. Each offender identified by the program is closely monitored for compliance with release conditions and subjected to regular review in order to reduce the chances of re-offending.

Sex crimes

NUMBER OF SEX CRIMES

<table>
<thead>
<tr>
<th>Year</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>2012</td>
<td>98</td>
</tr>
<tr>
<td>2013</td>
<td>113</td>
</tr>
<tr>
<td>2014</td>
<td>154</td>
</tr>
</tbody>
</table>

5 YEAR AVERAGE 105 SEX CRIMES

1. Sex crimes include Aggravated Sexual Assault, Sexual Assault with a Weapon or Cause of Bodily Harm, Sexual Assault, Sexual Interference, Invitation to Sexual Touching, Sexual Exploitation, Sexual Exploitation – Disability, Voyeurism, Criminal Harassment and Indecent Acts and Exposing.

2. Public awareness campaigns and outreach have greatly increased reporting.

Prolific sex offender arrested again nine days after release

Just nine days after a convicted sex offender was released from prison, he was arrested again for breaching conditions of his release. Since his release on February 10, 2015, he was monitored by the Crime Reduction Unit through their Offender Management Program. With 27 court-ordered conditions, he was already on Transit Police’s radar. If he was seen breaching any of his conditions, Transit Police would respond without hesitation.

On February 17, 2015 at 8 a.m., the man boarded a bus and sat down on a seat beside a 14-year old girl, despite other seats being available to him. In doing so, he had breached his condition of release—he was prohibited from sitting next to anyone who appears to be under 18. He was also found without a copy of his release conditions, which he was required to carry on him at all times. Transit Police immediately arrested him for violating these two conditions.
Reducing frontline workplace assaults

Every year in Canada, approximately 2,000 assaults occur against bus operators. Bus operators are solely responsible for the safety of their passengers. When an assault occurs, it poses an enormous threat to public safety, not only to passengers but pedestrians and other drivers on the road.

Transit Police takes assaults on bus operators and frontline staff very seriously and remains committed to thoroughly investigating and prosecuting anyone responsible for violence on public transit. This approach is coupled with enhanced training that Transit Police deliver to front line workers, establishing safety plans, public awareness campaigns and advocating for stricter penalties for those responsible for assault.

Violence in the workplace training

No one should ever be subject to violence while at work. Transit Police proactively provide violence in the workplace training for front line workers. This training helps staff recognize risk factors and to learn of de-escalation techniques.

Safety plans

From time to time, front line staff will encounter difficult and potentially dangerous people. To help mitigate the risk of violence to front line staff and other transit users, a structured safety plan is designed for individuals who frequently threaten front line staff. Individual safety plans are proactively shared with bus operators and supervisors.

Campaigns

In March 2014, Transit Police launched Don’t Touch the Operator, a campaign designed to raise awareness about this important issue. It highlighted the types of violent behaviour that bus operators are commonly subject to and encouraged everyone to do their part to help keep the transit system safe by reporting all incidents.

Every Coast Mountain Bus in the fleet was decaled with “Assaults on bus operators will not be tolerated” or “Assaults are criminal offences—violators will be prosecuted.” The decals also provided contact information for how to report incidents of assault to Transit Police.
No one should ever be subject to violence while at work. Transit Police thoroughly investigates and prosecutes anyone responsible for violence on public transit.
Enhanced officer training and fostering partnerships which focus on early intervention ensures that the people who Transit Police encounter receive the right care and support.
Helping vulnerable people in crisis

Each year, Transit Police encounter an increasing number of vulnerable people with mental illness. In 2014, the number of police files where mental illness was considered to be a factor increased by 47 per cent. Many of these individuals present a significant risk of harm to themselves, which can all too often result in tragedy.

Transit Police remain committed to providing the most appropriate and effective service possible to help vulnerable people in crisis. This is achieved by enhancing officer training and fostering partnerships which focus on early intervention and ensuring that the people who Transit Police encounter receive the right care and support.

Strategic partnerships

Transit Police has created strategic partnerships with Police Mental Health Liaison Officers, health teams and community organizations across Metro Vancouver. Strong partnerships help to ensure early intervention and referrals for community services which ultimately enhance the way Transit Police provide services to such vulnerable people.

Supporting front line police officers

In December 2014, Transit Police and Delta Police joined forces in the delivery of a mental health symposium to begin the discussion on improving mental health of officers. Both Transit Police and Delta Police are working hard to develop a workplace free of stigma. Creating safe spaces to ask for help enhance our ability to better support those who may have difficulty coping or showing signs of operational stress. This symposium endeavored to increase awareness for police officers and civilian staff on the importance of developing programs to promote mental health in the workplace.
Transit Police help distressed tweeter

On an early winter morning in 2014, an alarming tweet popped up on Transit Police’s Twitter feed. Written from what appeared to be a university student, the tweeter stated that she “didn’t see the point in living anymore”, and included a specific plan on how she would end her life on transit. Without hesitation, Transit Police leaped into action.

The urgency of this situation required quick, yet delicate handling. The tweet was a clue, much like a fingerprint, that pointed our officers in the right direction. With the help of Google and Twitter headquarters, officers confirmed the location of the Internet Protocol (IP) address from which the distressing tweet was sent.

Given her specific reference to self-harm, Transit Police arrived at her residence to make sure the young woman was safe and to offer much-needed support. Upon speaking to Transit Police, the young woman revealed that she had been thinking of harming herself for a period of time. Deemed a risk to herself, the young woman was accompanied to the hospital by both Transit Police and her mother for treatment.

Transit Police is committed to helping vulnerable people in crisis. Our officers worked hard to reach this young woman in time and provide her with the help that she desperately needed. The quick actions of Transit Police prevented what could have been a tragic outcome.

Enhanced training

Transit Police deliver specialized mental health training for supervisors across the TransLink enterprise. This training will be expanded to include the entire enterprise by the end of 2015. Improved awareness, better crisis intervention and overall training ensures Transit Police and other front line staff will be better able to assist those who suffer from mental illness.

All Transit Police officers receive crisis intervention, suicide prevention, de-escalation and sensitivity training. In 2014, four officers completed two specialized train-the-trainer programs (safeTALK and ASIST). This training will be provided to all staff by the end of 2015.

Mental illness related files

![Mental illness related files chart]

Transit Police help distressed tweeter

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Special events

Vancouver is known for being a lively and eventful city. Each year, large scale events such as Canada Day and the Celebration of Light attract large crowds to downtown Vancouver. With up to 400,000 people travelling on the transit system for one single event, Transit Police’s presence is vitally important to ensuring public safety and preventing crime. Our officers play a pivotal role in policing these events with jurisdictional police partners by being proactive and conducting high visibility foot patrols in and around transit. As delivery of safe special events was one of our top priorities for 2014, Transit Police remains committed to ensuring that people who use public transit are able to do so safely and enjoyably.

Restricting public liquor consumption

Many of the large scale events held in downtown Vancouver are for families. Everyone should be able to attend events without fear of encountering disorderly or threatening behavior which is often made worse by public drunkenness.

Oftentimes, there are a number of individuals who use public events as opportunities to openly consume liquor. Transit Police has adopted all of the relevant lessons learned from the 2011 Stanley Cup Riots for its policing of large-scale regional events. Open consumption of liquor in public, including on transit, is illegal. While officers do not conduct random or routine searches for liquor, enforcement action is taken when police have reasonable grounds to suspect that someone has liquor that will be consumed in public.

Transit Police work very closely with jurisdictional police departments throughout Metro Vancouver. These strong working partnerships endeavour to restrict liquor being brought into and consumed in the downtown core and the area near the event venue. As well, Transit Police is embedded within jurisdictional policing partners’ planning processes from the beginning. The result is a coordinated approach and sharing of resources to effectively manage large crowds moving from outlying areas into the downtown core.

These partnerships send a strong message that public drinking/intoxication and public disorder will not be tolerated. Through Transit Police’s concerted effort and integrated policing approach, we further contribute to our commitment in reducing risks of alcohol misuse and maintaining peace during these large public events. This helps reassure customers and improve feelings of safety.
Successes

Warrants and breaches

Transit Police has an extremely successful track record with the removal of hundreds of wanted criminals from the transit system and the street. The highly unique and dynamic environment that Transit Police work in supports a proactive approach and extensive foot patrols. In 2014, Transit Police arrested 967 criminals from the transit system for warrants or being in breach of their court imposed conditions.

<table>
<thead>
<tr>
<th>YEAR</th>
<th>WARRANTS</th>
<th>BREACHES</th>
</tr>
</thead>
<tbody>
<tr>
<td>2012</td>
<td>598</td>
<td>735</td>
</tr>
<tr>
<td>2013</td>
<td>484</td>
<td>514</td>
</tr>
<tr>
<td>2014</td>
<td>431</td>
<td>536</td>
</tr>
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</tbody>
</table>

Crime Reduction Unit

The Crime Reduction Unit (CRU) is a specialized team responsible for handling complex investigations. This unit utilizes various investigative techniques conducted in both uniform and plain clothes, and includes officers that are trained in tactical surveillance intelligence gathering, offender management and forensic interviewing. Arrests are often the result of days, weeks or months of investigation.
**Professional Standards Unit**

Transit Police is committed to fostering a culture of integrity, professionalism, accountability, respect and teamwork. The Professional Standards Unit works closely with all Transit Police officers to provide training and to discuss issues and trends in police work. This close partnership also enhances the abilities of the officer to meet expectations of the police service and the public.

The Transit Police Professional Standards Unit is committed to providing a transparent response to any complaint from the public about officer conduct. Every complaint is taken seriously and quickly followed up on.

In 2014, the number of admissible complaints made against a Transit Police officer was extremely low. Since 2012, admissible complaints have dropped by 65 per cent.

**Admissible complaints**

<table>
<thead>
<tr>
<th>Year</th>
<th>Admissible Complaints</th>
</tr>
</thead>
<tbody>
<tr>
<td>2012</td>
<td>32</td>
</tr>
<tr>
<td>2013</td>
<td>16</td>
</tr>
<tr>
<td>2014</td>
<td>11</td>
</tr>
</tbody>
</table>

5 Year Average: 21.6

**High clearance rates**

Transit Police consistently deliver a high clearance rate of its police files. The clearance rate refers to the number of files solved by suspect arrest, criminal charges being recommended to Crown or file closure. In 2014, Transit Police achieved a 41 per cent overall clearance rate, whereas the provincial average was 29 per cent.

1. 2014 provincial average figures are projected based on historical trends. Statistics are from the BC Ministry of Justice Police Services Division: British Columbia Crime Trends, 2014-2013 (September 2014). Source: pssg.gov.bc.ca/policeservices/statistics/#crimestats
FINS/Violations

In 2014, approximately 1,080,000 fare checks occurred through fare enforcement initiatives conducted by Transit Police and Transit Security. This is an average of 90,000 fare checks per month.

TOTAL FARE INFRACTION NOTICES ISSUED

<table>
<thead>
<tr>
<th>Year</th>
<th>Notices</th>
</tr>
</thead>
<tbody>
<tr>
<td>2012</td>
<td>9,175</td>
</tr>
<tr>
<td>2013</td>
<td>20,654</td>
</tr>
<tr>
<td>2014</td>
<td>25,219</td>
</tr>
</tbody>
</table>

1 The Fare Infraction Program was launched in September 2012.

87.77.77 – SMS text and OnDuty app

Transit Police is committed to taking every reported incident of unwanted behaviour that makes someone feel uncomfortable, embarrassed or frightened, very seriously. To that end, Transit Police has led the way in providing customers with a discreet and convenient way to report non-emergency issues, track crime hot spots and receive the latest updates.

In late 2013, Transit Police launched the 87.77.77 SMS text line for non-emergency reporting. And in June 2014, the OnDuty app was launched. The text line provides a way to report any non-emergency situation discreetly. The OnDuty app also connects customers to the 87.77.77 SMS text line and also allows users to track crime hot spots, receive alerts and stay connected to Transit Police social media feeds using their mobile device.

In January 2014, 53 text conversations were handled by Transit Police Dispatch. The monthly number surged to 315 in November and has continued to increase each month. Issues such as fights, harassment, assault, sexual assault, drugs, public disturbances, liquor use on the system, suspicious circumstances, mischief and panhandlers have been reported to Transit Police. This number of text conversations has resulted in an average of 162 police files per month.

What customers say about SMS text and OnDuty app

When you see something and say something, it makes a difference and helps Transit Police to keep the system even safer. Here is what some people are saying about the OnDuty app and SMS text line:

“At this time I would like to take this opportunity to thank the Metro Vancouver Transit Police Department for their assistance yesterday in an assault that happened to me at Broadway & Cambie. Their incredible professionalism, empathy and swiftness in apprehending the suspect was beyond amazing. They deserve full credit for the true definition of policing judiciously in an all too violent society.”

“Thanks for developing such a handy app to report such issues.”

“No problem. Thanks for following up and checking thing out. Makes me feel safer!”
Neighbourhood policing is centred on a zone community policing model where officers assume “ownership” over an area. By being on the system day-in and day-out, we are actively building relationships and becoming familiar with the communities that we serve.
Scents and sensibilities: Transit Police’s furry recruits sniff out potential danger

With 220 million scent receptors in their nose, dogs have a keen sense of smell that allows them to quickly determine the absence or presence of explosives. Launched in 2010, the Transit Police Dog Service plays an important role in the delivery of a safe and resilient transit system.

In recent years, mass transportation systems around the world have been subject to terrorist attacks. The threat of an attack in Metro Vancouver’s public transit network is a reality and therefore, a concern for Transit Police. While officers are specially trained to identify suspicious behaviour that may be linked to terrorist activity, explosive detection dogs provide a central supporting role in counter-terrorism and resiliency strategies.

This year, Transit Police added one year-old Cruiser, a black Labrador and two year-old Hershey, a chocolate Labrador. Characterized by their great disposition, consistent drive, adaptability and strong desire to search, these dogs are trained in the detection of 12 different types of explosives.

Training primarily takes place in and around transit locations. The skills of the dogs and handlers are constantly being maintained and on occasion, the Transit Police Dog Service is called upon to assist other police agencies.

The use of explosive detection dogs means that suspicious packages are handled quickly, transit stations remain open and service disruptions are minimal.

With four extra noses patrolling the system, these canines help prevent potentially dangerous activity before it can impose serious risks and devastation to the system and to the people that use it.
Fostering community partnerships

The Metro Vancouver transit system passes through multiple jurisdictions. Effective partnerships are both a necessary and efficient way for Transit Police to do business. Partnerships may have a specific focus or be broader in mandate.

Chief’s Community Council

2014 saw the inception of the Chief’s Community Council. This group acts in an advisory capacity to Transit Police to promote dialogue and collaboration. It consists of representatives from a broad cross section of the transit community. We look forward to continued meaningful discussion with representatives.

Initiative-specific partnerships

Transit Police is very often called upon to deal with issues that we believe can be prevented or mitigated through a more integrated service provider approach. Transit Police often seek opportunities for partnering with jurisdictional police, government, non-profit organizations and volunteers. In a regional system, Transit Police is uniquely positioned to link together and assist a myriad of agencies/services to improve public and transit safety. In 2014, we are proud to have worked with others to address such complex issues as:

- devising effective and sensitive practices when dealing with those suffering mental illness
- sharing of knowledge and understanding to address sexual offending on and nearby transit
- developing joint strategies with unions and management of operating companies to help prevent assaults on staff
- joint operational planning when addressing the need of large scale public events in the region

Pedestrian safety awareness

Most transit rides begin and end with a walk. Intersections at or near busy transit hubs and bus loops attract a large volume of people, some who may be distracted or in a rush. To reduce preventable pedestrian related accidents in these areas, Transit Police partnered with ICBC, TransLink and municipal policing agencies to raise awareness about:

- the increase in crashes involving pedestrians in the fall and winter
- what transit users, pedestrians and drivers can do to avoid these crashes
- how pedestrians can be better seen by using personal safety reflectors
Budget
In 2014, Transit Police had an approved budget of $32.2 million. Transit Police would have performed under the allocated budget; however the new collective agreement and retroactive payments going back to 2011 resulted in a $2.2 million shortfall. Over the last six consecutive years, Transit Police has realized a cumulative budget surplus of $7.8 million.

Expenditures
92 per cent of Transit Police expenditures are fixed costs (i.e. personnel, facilities and ECOMM/PRIME). Staffing levels have remained consistent since 2010. In the past year, Transit Police created efficiencies that resulted in a one percent savings (for non-salary costs) overall on allocated budget for the year.

Fixed costs

Authorized headcount

Reduction of overtime costs
Transit Police achieved a 21 per cent reduction in overtime costs in 2014 compared with 2013. This saving was achieved by careful planning, forecasting potential gaps, shift adjustments and limiting discretionary leaves during peak periods.
**Expenditures**

- **1% EQUIPMENT/UNIFORMS**
- **1% VEHICLES**
- **1% TRAINING/EDUCATION**
- **1% LEGAL/PROFESSIONAL FEES**
- **3% E-COMM/PRIME**
- **3% ADMINISTRATION\(^1\)**
- **5% FACILITIES**
- **85% PERSONNEL**

\(^1\) Includes IT and general office expenditures

**Expenditure comparison to budget**

Salary costs were up $1.5 million from last year, mainly due to the signing of a collective agreement going back to 2011. The new collective agreement will result in annual savings of $800 thousand in benefits. Partially offsetting the salary increase is a $223 thousand saving in overtime costs.

<table>
<thead>
<tr>
<th></th>
<th>2014 Actual Expenditure</th>
<th>2014 Planned Expenditure</th>
<th>Variance</th>
<th>% Change</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>STAFFING COSTS</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Salaries(^1)</td>
<td>$21,958,840</td>
<td>$20,459,955</td>
<td>$1,498,885</td>
<td>7%</td>
</tr>
<tr>
<td>Benefits(^2)</td>
<td>$6,191,465</td>
<td>$4,841,435</td>
<td>$1,350,030</td>
<td>28%</td>
</tr>
<tr>
<td>Overtime</td>
<td>$806,503</td>
<td>$1,029,502</td>
<td>$(222,999)</td>
<td>-22%</td>
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<tr>
<td>Total staffing</td>
<td>$28,956,808</td>
<td>$26,330,492</td>
<td>$2,626,316</td>
<td>10%</td>
</tr>
<tr>
<td><strong>OPERATING COSTS</strong></td>
<td></td>
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<td></td>
</tr>
<tr>
<td>Uniform/Equipment</td>
<td>$366,265</td>
<td>$416,198</td>
<td>$(49,933)</td>
<td>-12%</td>
</tr>
<tr>
<td>Vehicles</td>
<td>$449,547</td>
<td>$454,718</td>
<td>$(5,171)</td>
<td>-1%</td>
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<tr>
<td>ECOMM/PRIME</td>
<td>$1,082,242</td>
<td>$1,225,920</td>
<td>$(143,678)</td>
<td>-12%</td>
</tr>
<tr>
<td>Facilities</td>
<td>$1,684,049</td>
<td>$1,892,169</td>
<td>$(208,120)</td>
<td>-11%</td>
</tr>
<tr>
<td>Administration</td>
<td>$1,065,813</td>
<td>$1,079,179</td>
<td>$(13,366)</td>
<td>-1%</td>
</tr>
<tr>
<td>Training/Education</td>
<td>$306,451</td>
<td>$357,268</td>
<td>$(50,817)</td>
<td>-14%</td>
</tr>
<tr>
<td>Legal &amp; professional fees</td>
<td>$422,442</td>
<td>$424,373</td>
<td>$(1,931)</td>
<td>0%</td>
</tr>
<tr>
<td>Total operating</td>
<td>$5,376,809</td>
<td>$5,849,825</td>
<td>$(473,016)</td>
<td>-9%</td>
</tr>
<tr>
<td>All recoveries</td>
<td>($145,065)</td>
<td>($145,890)</td>
<td>$825</td>
<td>-1%</td>
</tr>
<tr>
<td><strong>NET EXPENDITURES</strong></td>
<td>$34,288,552</td>
<td>$32,034,827</td>
<td>$2,253,725</td>
<td></td>
</tr>
</tbody>
</table>

1. This increase is attributed to negotiation of a new collective agreement which expired March 2011.
2. Benefit cost increases are due to a one-time accounting adjustment to employee future benefits of $500,000.
The Transit Police is governed by a provincially appointed Police Board. The Police Board’s mandate and authority is set out by legislation. The Board’s responsibilities include:

- appointing of designated constables to the Transit Police
- establishing goals and priorities
- establishing the rules respecting: standards, guidelines and policies for the administration of the Transit Police; the prevention of neglect and abuse by Transit Police officers; the efficient discharge of duties and functions by the police service and its officers
- ensuring that the Transit Police is carrying out its responsibilities in accordance with the Police Act, regulations and Minister’s orders; and
- acting as the Discipline Authority for complaints concerning the Chief Officer and the Deputy Chief Officers

The 2014-2015 Police Board is composed of eight members. For more information on the Police Board, please visit translink.ca.
By raising awareness, creating and strengthening strategic partnerships and the careful management of repeat offenders, Transit Police work hard to make transit even safer.