



TRANSIT POLICE

2009
REPORT TO THE COMMUNITY
VIDEO COMPANION





Ward D. Clapham
CHIEF OFFICER

Our Story

Through the 2009 Report to the Community Video, people – our team members, our partners and members of the public – tell our story in words and images. That story in 2009 is one of new achievements, continued growth, innovation and development with our young police agency, striving to honour our commitment to “Safely Linking Communities”.

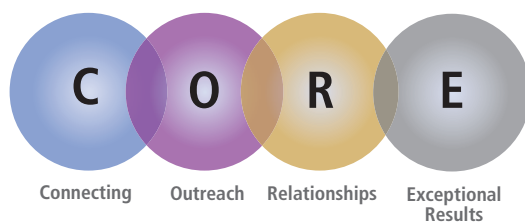
The Video Report highlights Transit Police’s 2009 achievements and our overall efforts to make the transit system safe for all, to reduce crime and to strengthen our relationships with our partners.

Sincerely,

Ward D. Clapham
Chief Officer

2009 Goals

1. Focusing on our CORE operational policing duties through a comprehensive policing approach with our partners.
2. Valuing, developing and engaging our most critical asset – our people.
3. Improving our internal and external communications.
4. Enhancing our operational readiness in preparation for the Canada Line and 2010 Olympics.
5. Delivering exceptional results through wide-ranging Key Performance Indicators.



Vision: The Transit Police vision is to provide a safe and secure transportation environment.

Mission: The Transit Police will achieve its Vision by working in concert with our partners; providing prompt, visible and professional service; and educating and sharing information on policing and safety issues with our partners.

Values: The Transit Police will apply the following core values to its work:

- Accountability
- Integrity
- Professionalism
- Teamwork
- Respect

2009 Police Board

Back Row:
Doug LePard/Vancouver Police,
Ian Jarvis/TransLink
Virginia Hasselfield,
Peter German/RCMP

Front Row:
Baj Puri,
Peter W. Webster (Chair),
William Brown



From the Chair

In 2009, Transit Police made great strides forward in numerous areas. The Video Report highlights many of these achievements and accomplishments. Our success over the past year and our future development as a policing organization is dependent on the relationships we have forged and will continue to build with all of our partners – TransLink, the jurisdictional police departments, local communities, transit riders and the public-at-large.

On behalf of my colleagues on the Police Board, I thank all of those at Transit Police who serve each and every day and I extend that thanks to all of those who help them do their work.

Sincerely

Peter W. Webster
Chair

For more information on the Police Board and its meeting schedule, please visit www.transitpolice.bc.ca



2009 By The Number

<i>Number of Transit Passenger Boardings</i>	314 million
<i>Number of Transit passengers checked by Transit Police for proof of fare</i>	468,653
<i>Number of Calls for Service to the Transit Police Communications Centre</i>	14,919
<i>Total number of arrests by Transit Police</i>	3,687
<i>Number of High Visibility Initiatives conducted by Transit Police</i>	2,144
<i>Percent of Transit Police Officers engaged in joint operations with Jurisdictional Police</i>	36%
<i>Number of languages spoken within Transit Police</i>	25
<i>Number of Transit Police Officers trained for bike deployment</i>	21
<i>Number of municipalities served by Transit Police</i>	21
<i>Rate of Police Act complaints (all types) opened per officer</i>	0.20

Transit Police On The Move

Transit Police opened 41,628 files in 2009, a 17% increase from 2008 (35,714). Contributing to this change was an increase in the number of police officers serving in 2009 as well the expansion of service with the launch of the Canada Line. (Fig. 1-3)

Note: As Transit Police works in partnership with the jurisdictional police agency, these incident statistics must be considered together with jurisdictional police statistics in order to have an accurate reflection of crime rates in any given jurisdiction.

The number of Provincial Statute Violations (which are included as part of the 41,628 files) were up by 17%, from 23,150 violation tickets in 2008 to 27,179 violation tickets in 2009. This increase can be primarily attributed to the number of "Fare Paid Zone" violations under the Transit Safety and Conduct Regulation, which increased as a result of the Transit Police emphasis on Reassurance Policing and High Visibility Policing initiatives.

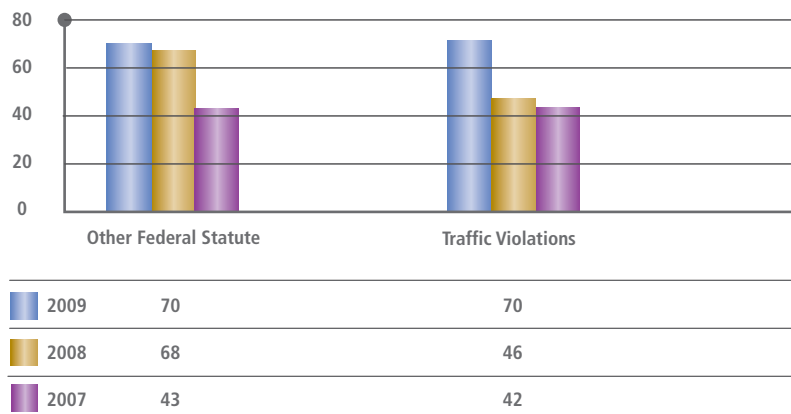
High Visibility Policing Initiatives are part of the Transit Police's comprehensive policing strategy and allows Transit Police to address both real and perceived concerns relating to safety and security on the transit system and in surrounding neighbourhoods. This highly visible and proactive approach not only allows Transit Police to engage directly with transit riders, it also enhances our ability to educate the public on fare compliance and preventative security measures.

The number of Assist Files – where Transit Police assisted jurisdictional police and other partners – increased by 14%. This is indicative of the "seamless policing" model and our continued efforts to enhance our already strong partnerships with jurisdictional police throughout the Lower Mainland.

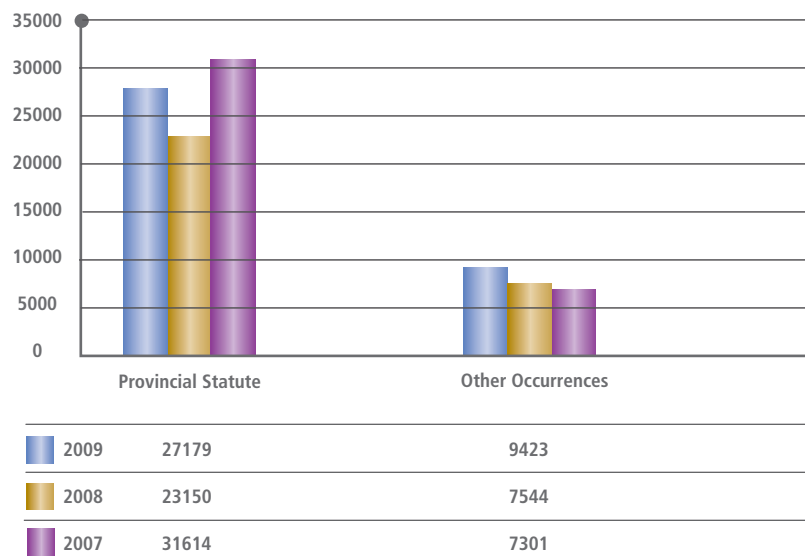
Reported Incidents | Figure 1



Reported Incidents | Figure 2



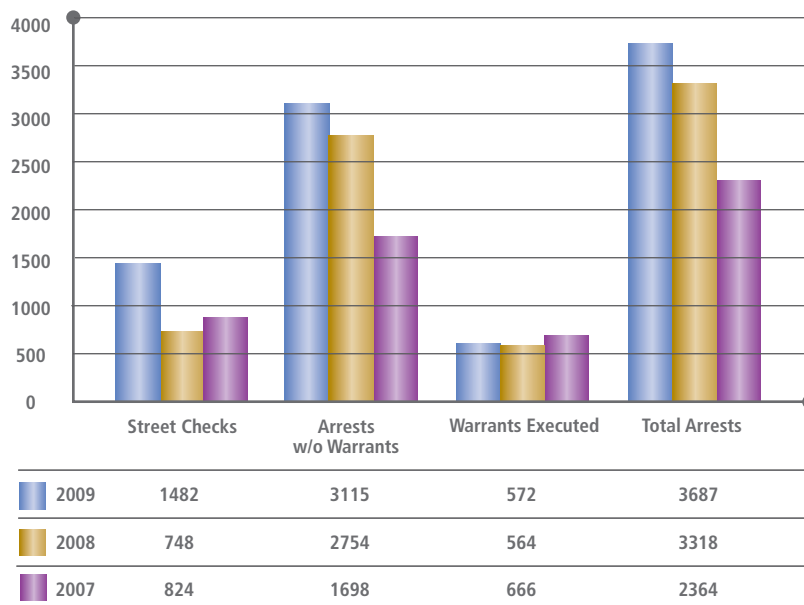
Reported Incidents | Figure 3



The total number of arrests by Transit Police increased by 12% from 2008 to 2009, with this being attributable to increased “On View” arrests by Transit Police. (Fig. 4)

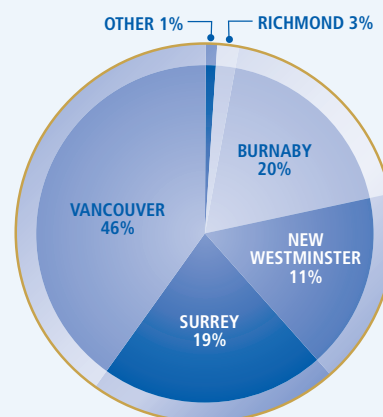
In addition to the files Transit Police opened, Officers also conducted 1,428 “Street Checks” – representing a 98% year-over-year increase. This is attributed to a commitment to High Visibility Initiatives, which facilitate increased interaction with transit riders and the general public. These statistics also point to more accurate reporting using PRIME (Police Records Information Management Environment), which also contributes to more meaningful and operationally valuable intelligence.

Other Indicators | Figure 4



Other Indicators | Figure 5

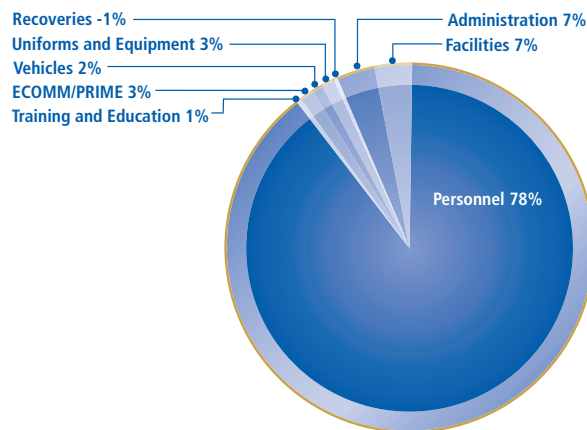
Municipality	Total Incidents	Stations	Ratio
Burnaby	8,325	11	22% of stations / 20% of incidents
New Westminster	4,579	5	10% of stations / 11% of incidents
Surrey	7,909	4	8% of stations / 19% of incidents
Vancouver	19,149	22	45% of stations / 46% of incidents
Richmond	1,249	7	15% of stations / 3% of incidents
Other	417	0	0% of stations and 1% of incidents
Total	41,628	49	100%



Finances

Financial accountability is important to Transit Police. Our Transit Police 2009 budget was set at the beginning of the year at \$28.43 million, including \$3.95 million for new initiatives (additional staffing costs related to building organizational capacity and new policing requirements for the Canada Line, facility renovations, and opening of the Bridgeport reporting office).

Actual operating expenses for 2009 totalled \$26.77 million, with \$1.66 million in savings realized in 2009 due to unfilled vacancies for both civilian and sworn positions, hiring delays and staff being on income continuance, as well as lower training and education expenditures.



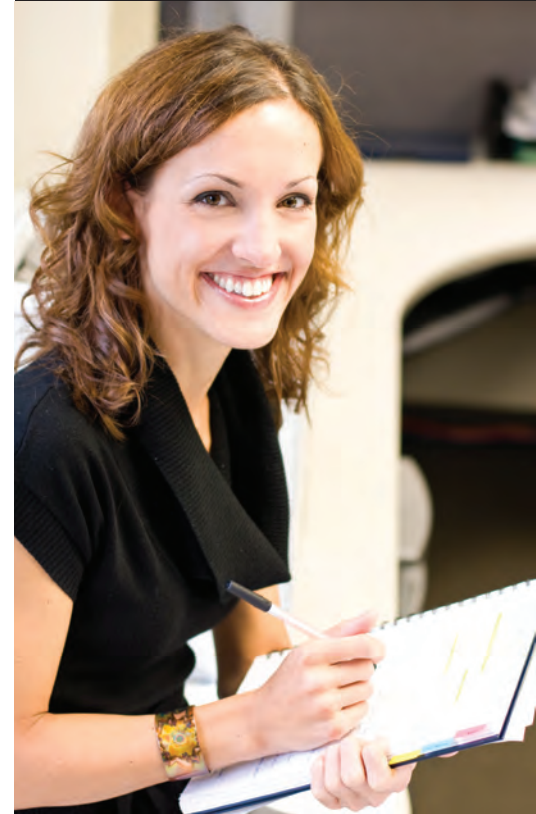
Valuing & Developing Our People

The capability of our human resources continued to grow in 2009, as we met the new policing demands of the launch of the Canada Line and as we continued to build our overall capacity. Additional dispatchers were hired for the expanded Operations Communications Centre. Strong recruitment and retention strategies were implemented and the organizational structure was revised and enhanced to allow us to more effectively and efficiently build on the strengths of our young police agency.

The strength of a police organization resides in its people. Ongoing training is vital to ensure that police personnel are technically and operationally current, allowing for effective risk management. Mandatory and advanced staff training was provided in 2009, with one key training initiative being First Aid skills training and the training in the use of Automated External Defibrillators (AED) for Transit Police Officers. To enhance readiness for policing during the 2010 Winter Games, training in the following specialized areas were provided:

- Explosive Threat Detection Devices (Portable X-Ray & Multi-Mode Threat Detector)
- Behaviour Recognition
- Safety and security protocols for infrastructure for West Coast Express
- Situational awareness and anti-terrorism strategies
- Table Top Exercises for emergencies and disasters

A Transit Police Pandemic Plan was developed in 2009 that also has applications for other emergencies. Transit Police Officers were also fit tested for N95 masks and issued Personal Protective Equipment kits, in the event Officers need to don protective equipment during a pandemic or other emergency.



2009 People Count

Authorized Strength: 237
169 Police Officers + 68 civilians

Actual Strength: 220
164 Police Officers + 56 civilians

Contact Us:

Emergency: 911

Non-Emergency: 604-515-8300

Fax: 604-515-8301

Recruiting Line: 604-516-7421

Email: contactus@transitpolice.bc.ca

***Address: 307 Columbia Street,
New Westminster, BC, V3L 1A7***

Comments are welcome and can be submitted via email, mail or fax.

This report and accompanying video are available on our website www.transitpolice.bc.ca.



THANK YOU!

We extend special thanks to the many individuals and partner agencies who were participants in the Transit Police 2009 Report to the Community Video. Your words and actions were key to telling our story!

2009 REPORT PROJECT TEAM

Lance Talbott and Beth Nielsen - Transit Police

Bob Ransford - Counterpoint Communications

Angela Otto, Shirley Pal and John Charron - TransLink Marketing

Bob McKeachie and Doug Steinbach - XL Productions